

How do you migrate the system backup of an obsolete HMI panel to Comfort Panels?

System Backup Conversion

https://support.industry.siemens.com/cs/ww/en/view/109765132

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1 Migration to HMI Comfort Panels

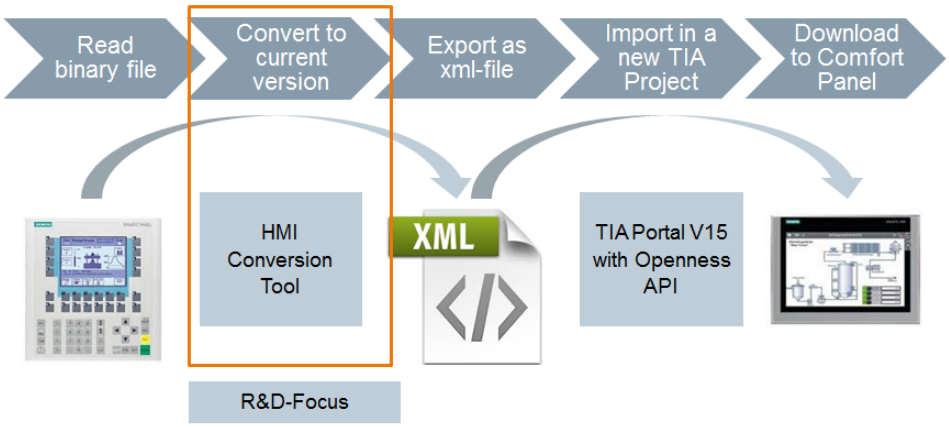
Migration support

A WinCC flexible project can be migrated simply to TIA Portal and then exchanged with a SIMATIC Comfort Panel.

This entry describes what is to be done if the Engineering project is no longer available for the HMI panel.

Technical Support provides you with support for the migration of the system backup of an obsolete HMI panel to a compatible and innovative SIMATIC Comfort Panel as part of the SIMATIC HMI Upgrade Packages.

Figure 1-1



Supported obsolete HMI devices:

- TP177B 6" DP and DP/PN
- MP177 6" Touch
- TP270 / TP277 6"
- OP177B DP and DP/PN
- OP270 / OP277 6"
- MP270 / MP277 / MP370 / MP377 Touch / Key (6", 8", 10", 12", 15", 19")

Note ProTool devices are not supported.

Free preliminary check

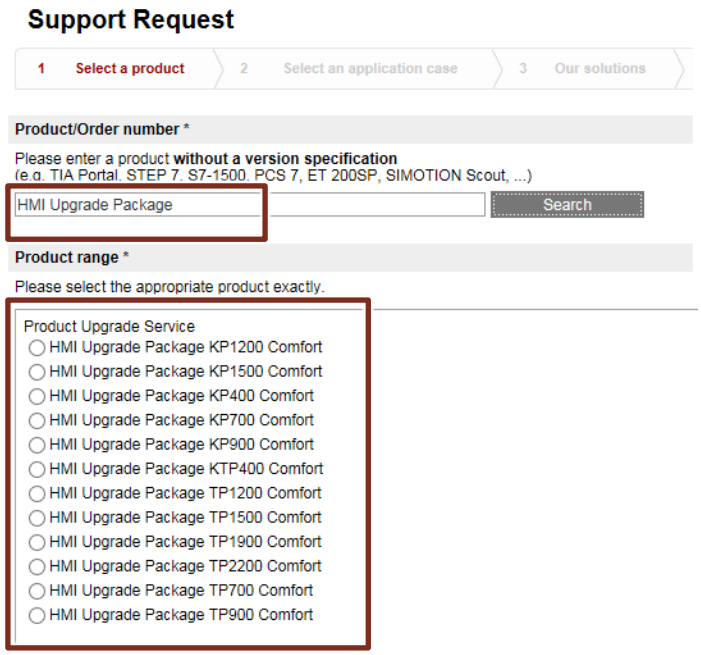
Proceed as follows for a free preliminary check of the system backup.

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2 Procedure

1. Create a system backup of the obsolete HMI panel using the service tool SIMATIC ProSave.
   Entry ID: 28928853 includes a description of how to make a backup of a Windows-based panel.
2. Create a new Support Request at the following link.
   https://support.industry.siemens.com/my/en/en/requests/#createRequest
3. Enter the keyword "HMI Upgrade Package" and then select the required SIMATIC Comfort Panel in the HMI Upgrade Package.

   Figure 2-1



4. You then give a detailed description of your initial situation and the device type of the obsolete HMI panel. Send us the system backup file you created to us. You can also send us projects and documents by answering the e-mail sent to confirm your Service Request.

A technical expert will then contact you to discuss further steps.

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