How to license and install
Create MyVirtual Machine & Run MyVirtual Machine

“First customer order of Server License (Floating)”



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Floating License delivery (ordered via Direct Sales)

Request a Quote

For quoting a floating license, please add your SoldTo (for existing License Server) or the Host Name & Composite ID of your Server PC (for new License Server) to your Quote Request.

In case Host Name & Composite ID could not be provided during Quotation, you will receive a temporary license file in the next step. You need to extend this license later. (see "Extend Temporary License" chapter).

Therefore:

1. Download "getCID.exe" App from Siemens Support Center:
   - For Windows: Link
   - For Linux: Link
2. Execute getCID.exe on your License Server PC.
3. Wait until execution finished (can take ~1 Minute)
4. Copy Host Name & Composite ID from your most trusted Hardware Network Adapter to your quote request!

Example:

- SoldTo = "Not existing. *This is for a new License Server*"
- Host Name = "*wd04sfou*"
- Composite ID = *B5FA97CB8578*

Important: Do not use Host Name & Composite ID from a Virtual-, USB- or Temporary-Network-Adapter, like docking stations!

```
Composite HostID Value(s):

  Multiple composite hostids (CIDs) indicate
  You should select the first CID or the most
  adapter which is currently active. The Sien
  for this host "wd04sfou" are:

  COMPOSITE=B5FA97CB8578 - Intel(R) Ethernet
                           (MAC : E973E7DC89A0)
  COMPOSITE=E257B9C8D48A - Intel(R) Wi-Fi 6E
                           (MAC : A7198E9AEC46)


Press the ENTER key to continue...
```

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Host Name and Composite ID is required to generate your individual license file assigned only for your computer/server providing the license server.

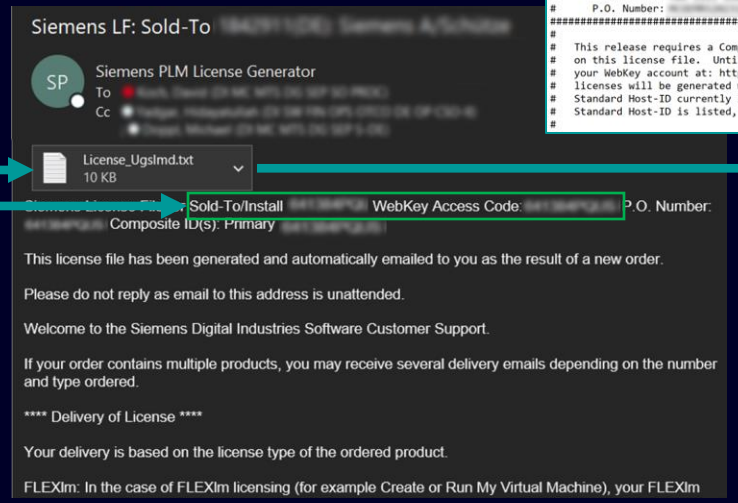
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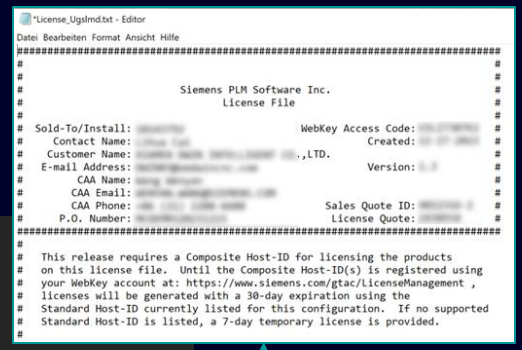
Floating License delivery (ordered via Direct Sales)

Receive License Delivery

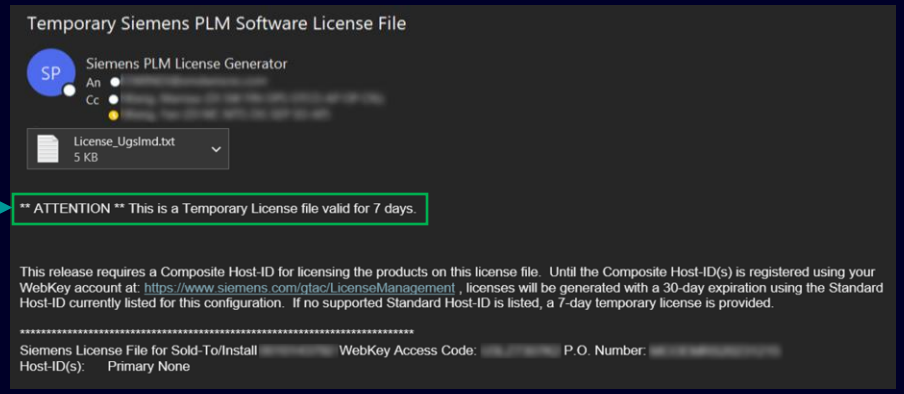
After you accepted your Quote (EASy agreement) you will receive a delivery E-Mail from siemens.licgen.plm@siemens.com that includes several important pieces of information:

- Your License File
- Your Sold-To/Install-Number & your WebKey Access Code (WAC)
- Important further delivery instructions about your product





In case Host Name & Composite ID could not be provided during Quotation, you will receive a temporary license like this:



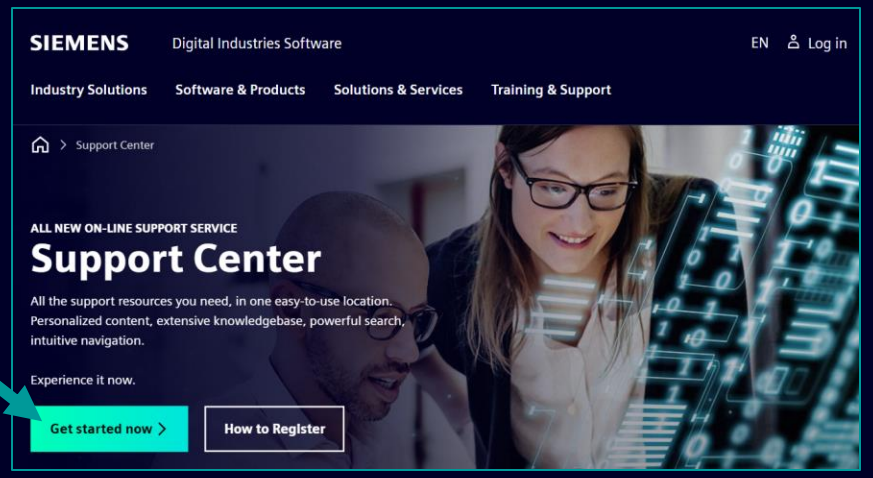
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Support Center Account creation to get access to your MACHINUM Products

Create Support Center Account

In the next step, you can download your software and the license server. Open the Support Center Link from your delivery E-Mail.
Click “Get started now” and follow the Account Creation steps on the next slide.



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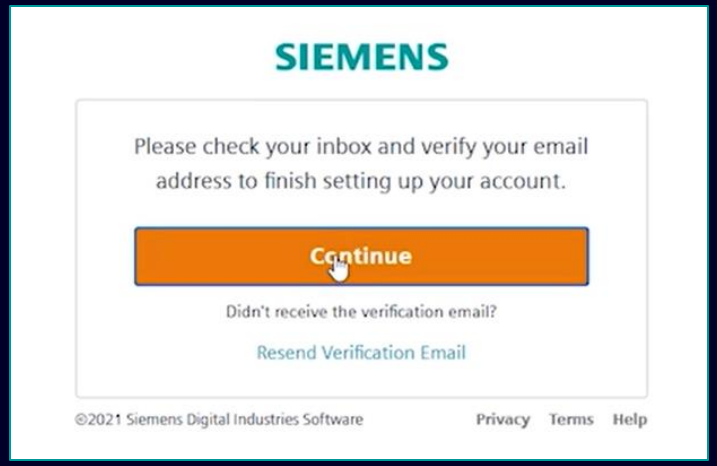
SIEMENS

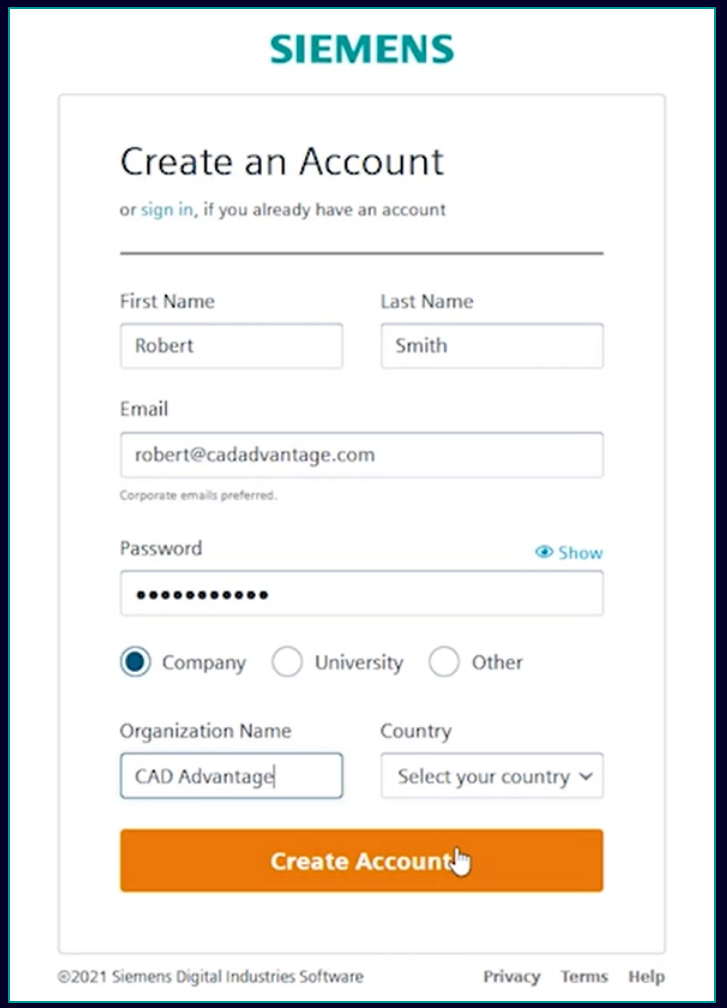
Support Center Account creation to get access to your MACHINUM Products

Create Support Center Account

Provide your details and click “Create Account”

In your received email, confirm your sign up. Then back in Support Center click “Continue”



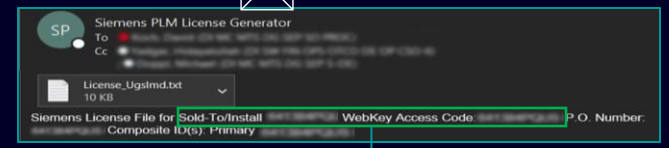


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Support Center Account creation to get access to your MACHINUM Products

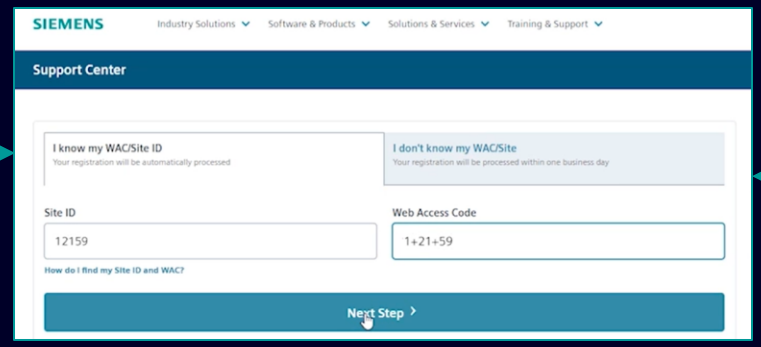
Create Support Center Account

Delivery E-Mail



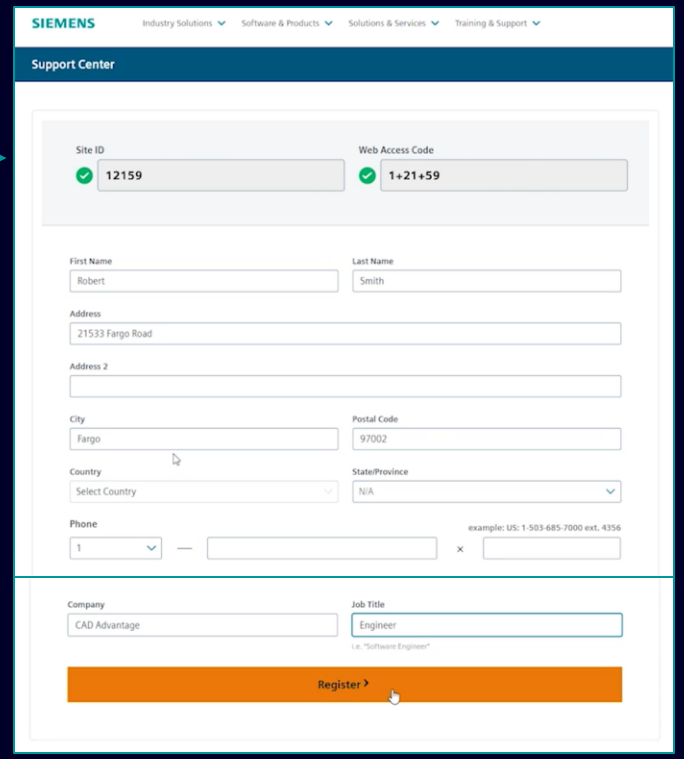
Add your ordered products to your personal account:

Add your Site ID (Sold-To) and Web Access Code from your received delivery email and click “Next Step”

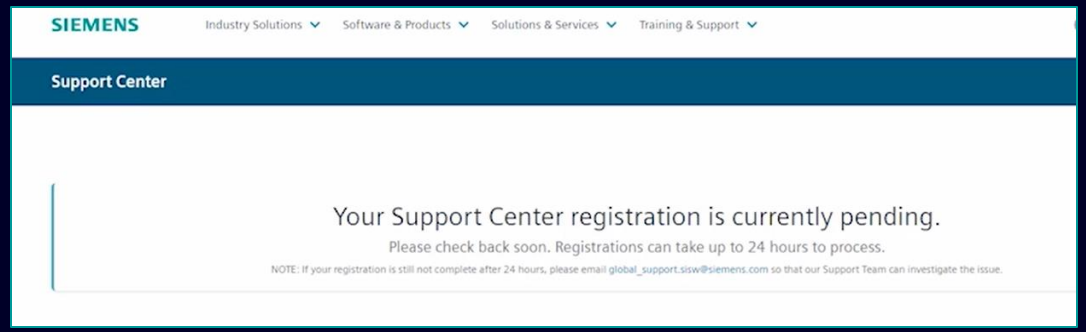


User Tip: If you don’t know your Site ID and WAC, ask your Software /IT Administrator or a colleague who is already registered.

Provide additional details and click “Register”



You will receive an email notification when your registration is processed:



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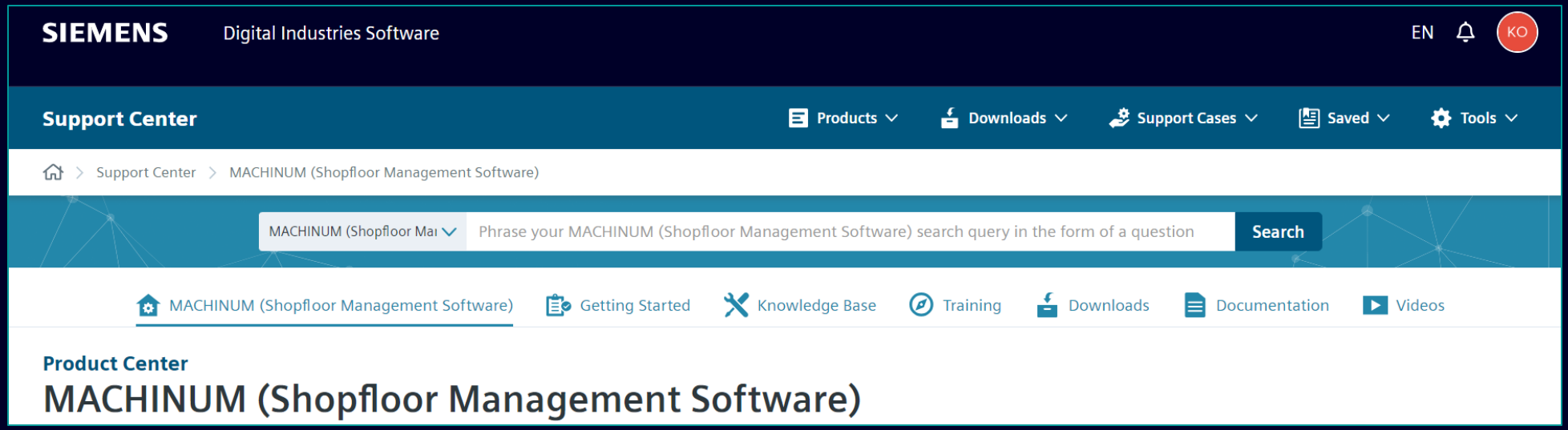
Support Center Account creation to get access to your MACHINUM Products

Create Support Center Account

After a successful registration, you have access to the below features for your product(s):

- “Download”
- “Getting Started"
- “Knowledge Base”
- “Documentation”
- and much more!

Example:



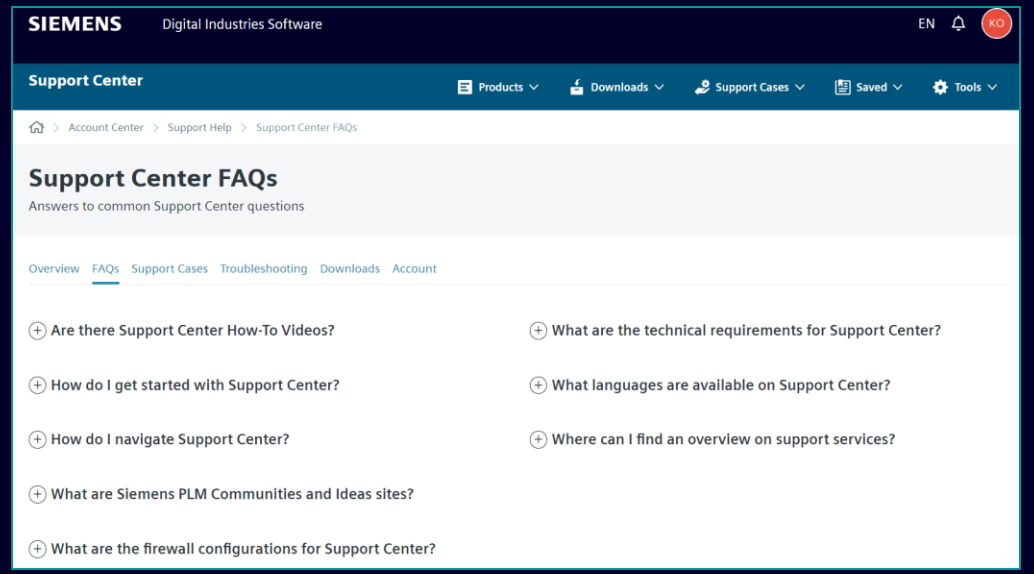
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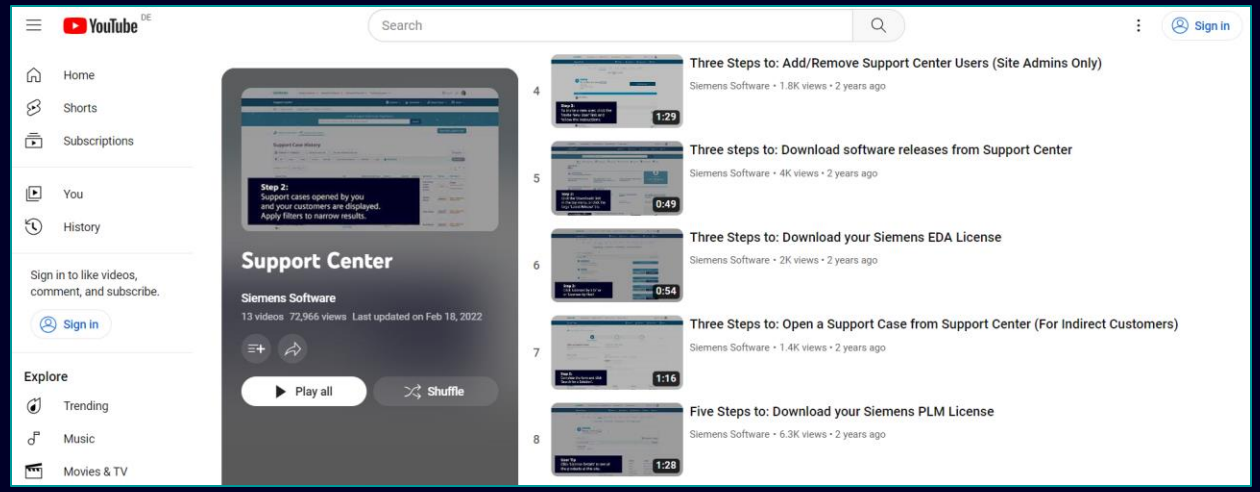
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Support Center Account creation to get access to your MACHINUM Products

Create Support Center Account

Additional helpful information about “How to" use the Support Center can be found in the Support Center FAQ or on YouTube here





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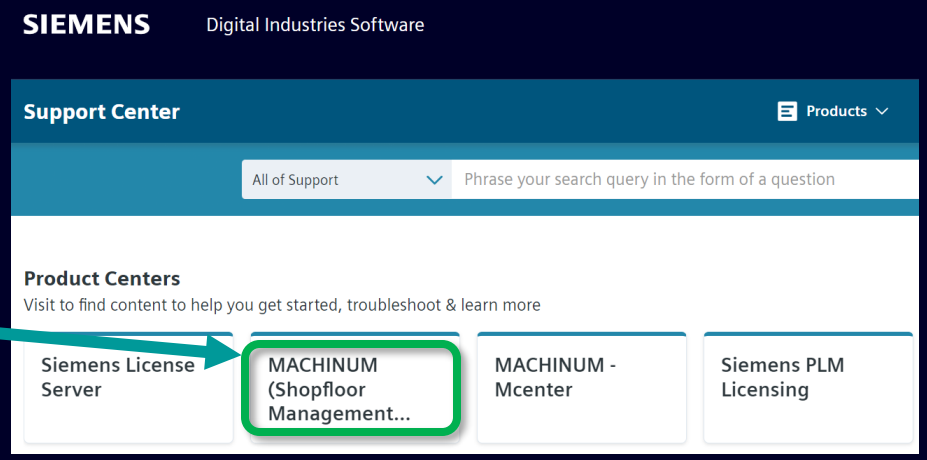
SIEMENS

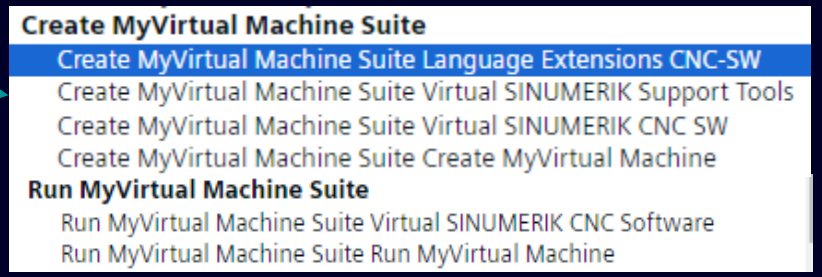
Floating License delivery (ordered via Direct Sales)

Download the Software and License Server

After successfully registration and Login to Siemens Support Center:

- You can download, install and use your Software product from Support Center
  (as described in your delivery E-Mail and product documentation).
- Please download at least one Create or Run MyVirtual Machine version and one CNC-SW version to be able to simulate a machine.
- Install Create- or Run MyVirtual Machine and your CNC-SW version(s).
- Optional: Download and install Template Machines for your CNC-SW version to begin your learning journey.







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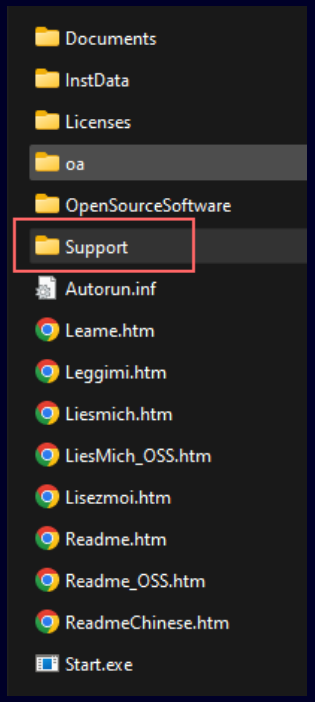
SIEMENS

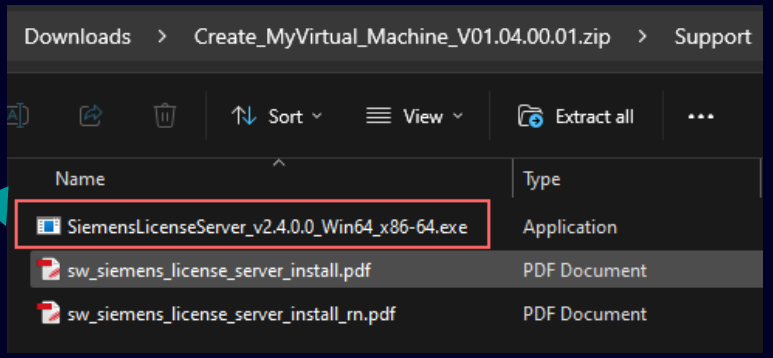
Floating License delivery (ordered via Direct Sales)

Install Siemens License Server

The Siemens License Server setup is provided within the download of Create or Run MyVirtual Machine.

- You will find the Siemens License Server setup within the support folder after extracting the setup.
- Start the Siemens License Server setup to install the server via following the steps on the next slide.





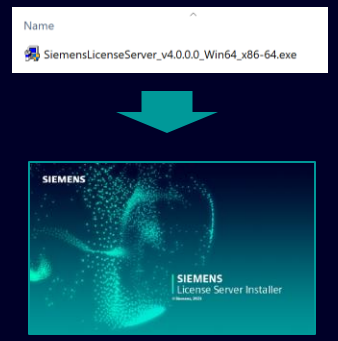
Alternative: use the Siemens License Server Download from Support Center to get the latest Version from here.

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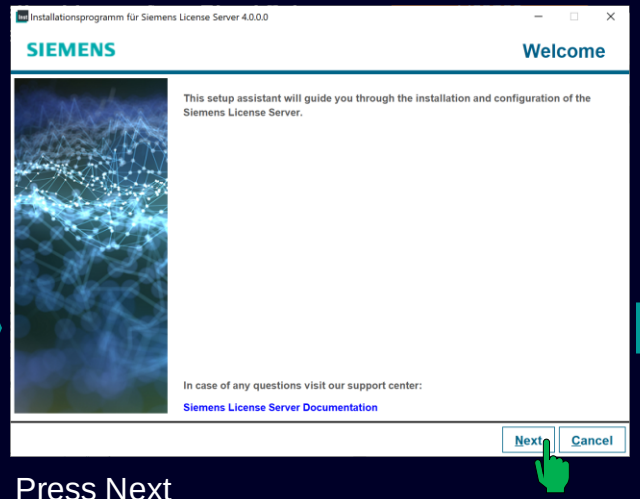
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Floating License delivery (ordered via Direct Sales)

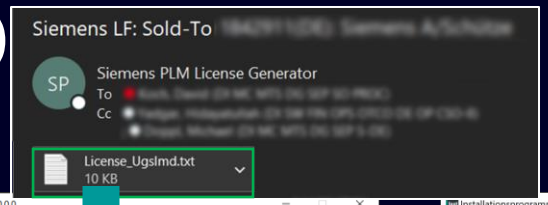
Setup License Server



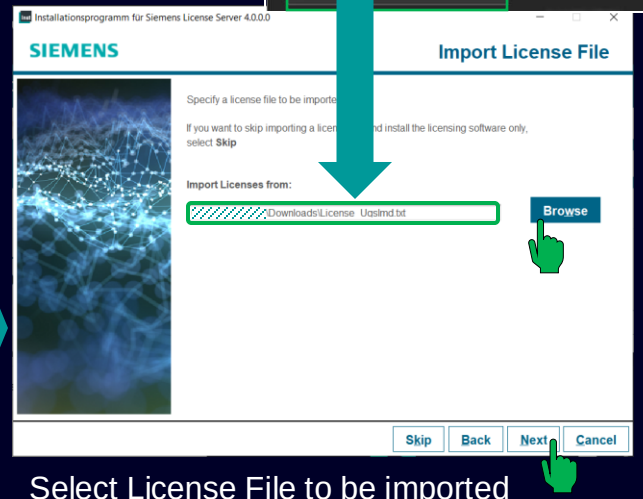
Start License Server setup.



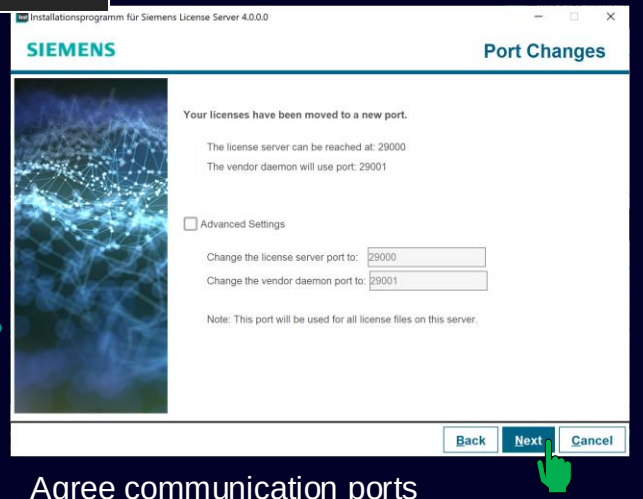
Press Next



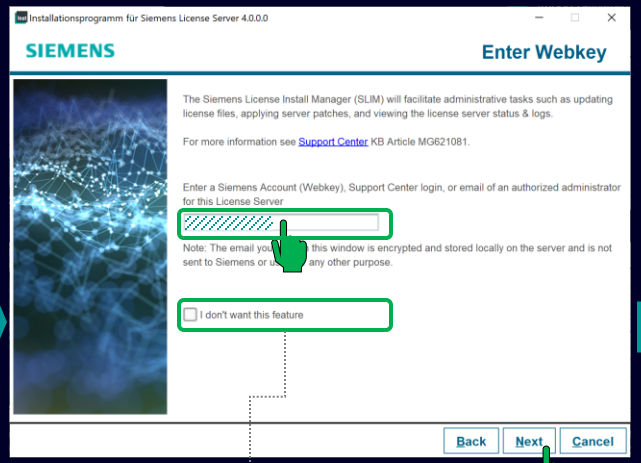
Import delivered License File



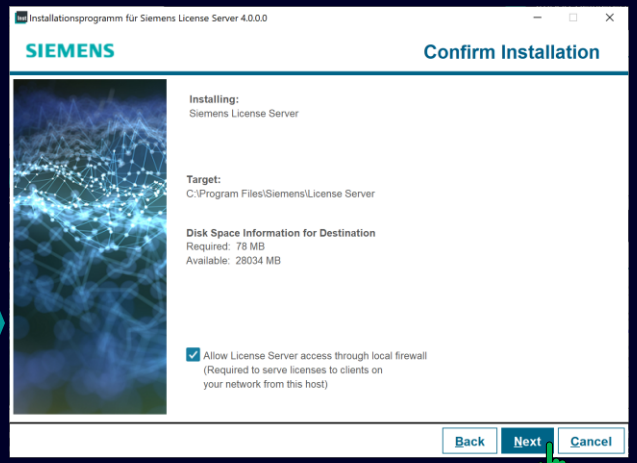
Select License File to be imported



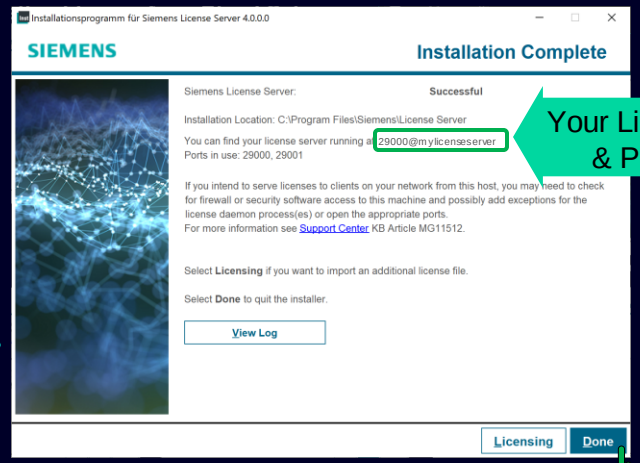
Agree communication ports



Enter your webkey info to receive future License updates



Optional firewall setting



Your License Server Name & Port is listed here!

Done.

License File is imported, running and ready to be used

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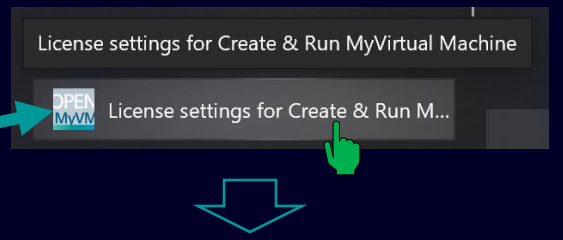
Up-to-date tutorial videos about installation, repair, upgrade and more you can find here in the in the Support Center.

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Floating License delivery (ordered via Direct Sales)

Connect with the Siemens License server

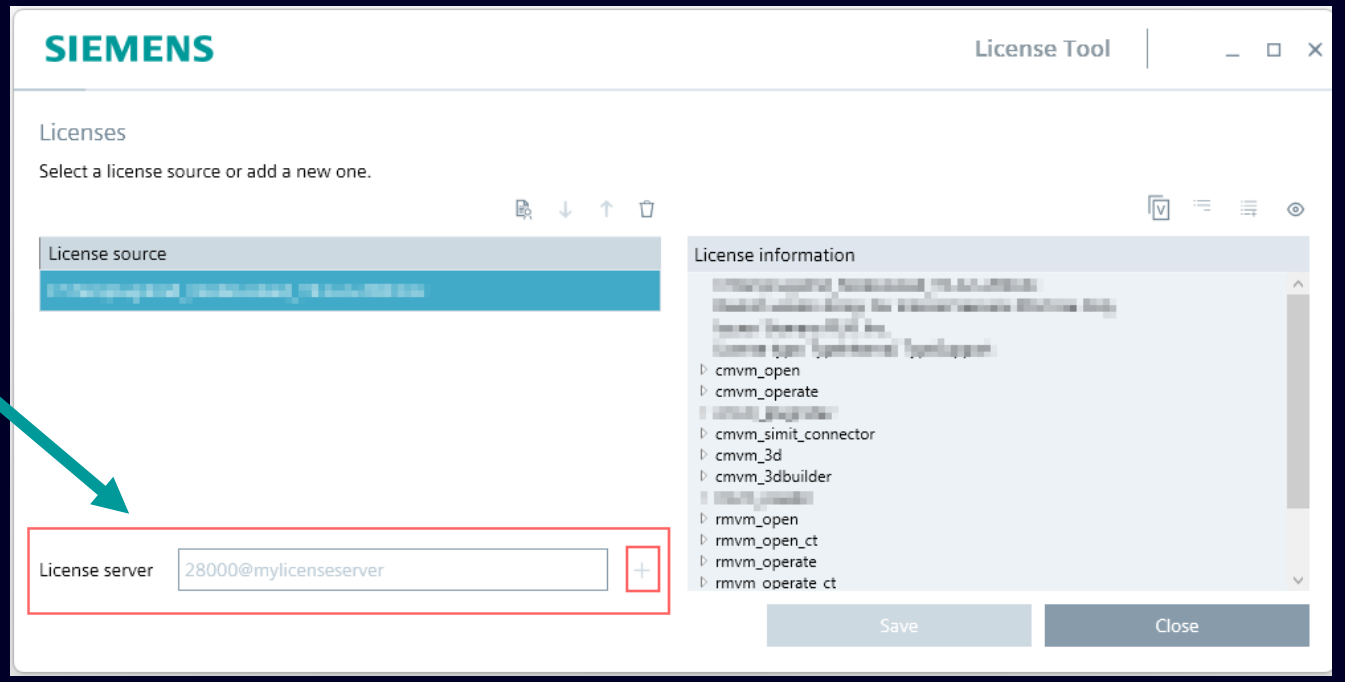
To connect the installed Create- or Run MyVirtual Machine software with the previous installed Siemens License Server, please open the license app: “License settings for Create & Run MyVirtual Machine”



1. Enter your installed License server port and name (from previous step).
   (e.g. 28000@mylicenseserver)
   and click the "+" icon to add the Server

2. Optional you can control the available licenses. Therefore, select your entered License source and press the eye-symbol next to the “License information”.

3. Now you can start using your software.



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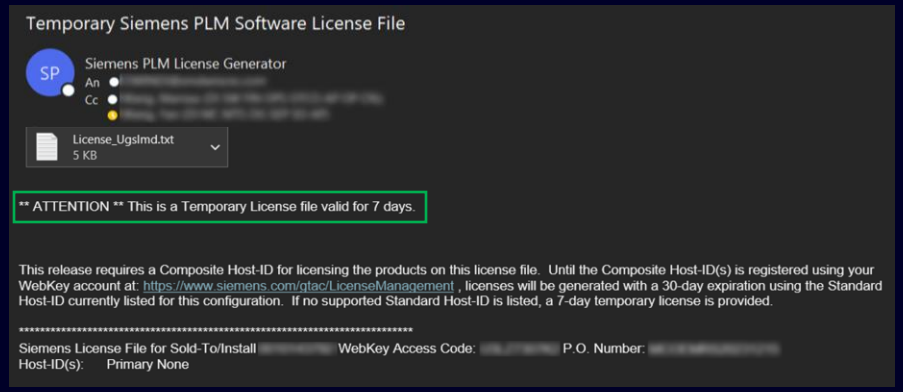
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Optional: Extend Temporary License

If you initially received a temporary license file, you must now extend this license.

Please follow the steps on the next slide…



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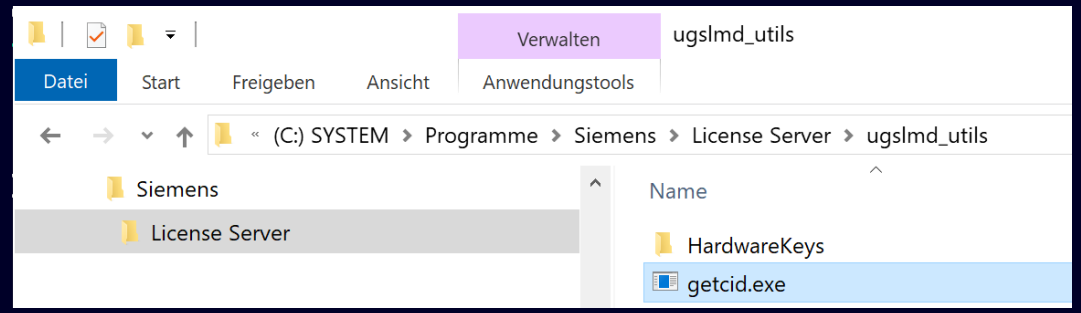
SIEMENS

Floating License delivery (ordered via Direct Sales)

Optional: Extend Temporary License

1. Start the “getCID.exe” application from your “Siemens License Server” installation folder.

   Default: C:\Program Files\Siemens\License Server\ugslmd_utils\



2. Wait until execution finished (can take ~1 Minute)

getcid.exe

```
Composite HostID Value(s):

  Multiple composite hostids (CIDs) indicate you have multiple network adapters.
  You should select the first CID or the most appropriate CID based on the network
  adapter which is currently active. The Siemens Software Licensing CIDs
  for this host "wd04sfou" are:

  COMPOSITE=B5FA97CB8578 - Intel(R) Ethernet Connection (16) I219-LM
                          (MAC : E973E7DC89A0)
  COMPOSITE=E257B9C8D48A - Intel(R) Wi-Fi 6E AX211 160MHz
                          (MAC : A7198E9AEC46)


Press the ENTER key to continue...
```

3. Copy Host Name & Composite ID from your most trusted Hardware Network Adapter for the next step.

   Example:
   - Host Name = “*wd04sfou*”
   - Composite ID = *B5FA97CB8578*

   Important: Do not use Host Name & Composite ID from a Virtual-, USB- or Temporary-Network-Adapter, like docking stations!

4. …and follow the steps on the next slide.

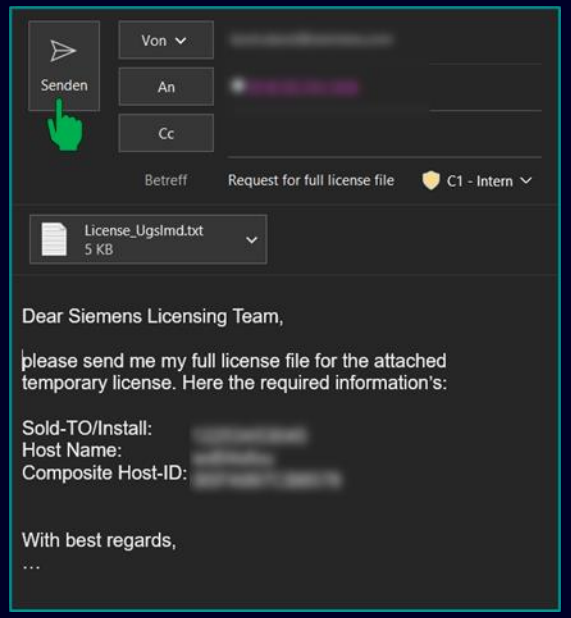
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Floating License delivery (ordered via Direct Sales)

Optional: Extend Temporary License

Send an e-mail with the following information to your Siemens CAA contact:



To: Your responsible CAA contact E-Mail
(Alternative you can send this E-Mail to the following E-Mail mailbox: desoa-plm@siemens.com)

Headline: "Request for full license file"

Attachment:

- attach your received temporary License file (it has relevant information that the CAA will need)

Text:

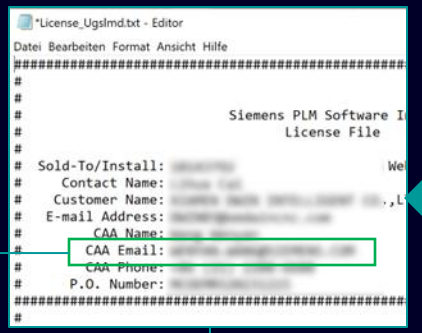
Dear Siemens Licensing Team,

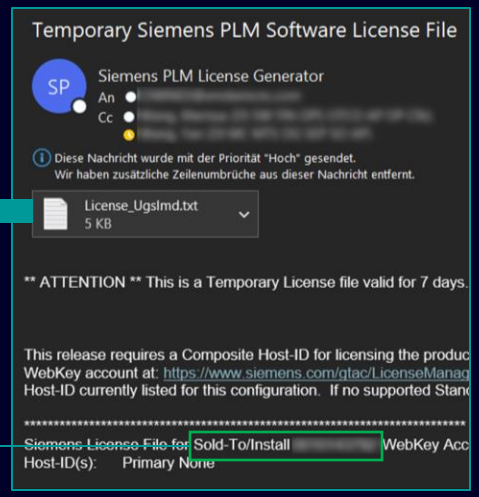
Please send me my full license file for the attached temporary license. Here the required information's:
Sold-To/Install: ######### (from delivery E-Mail)
Host Name = wd04sfou
Composite ID = B5FA97CB8578

With best regards,
…

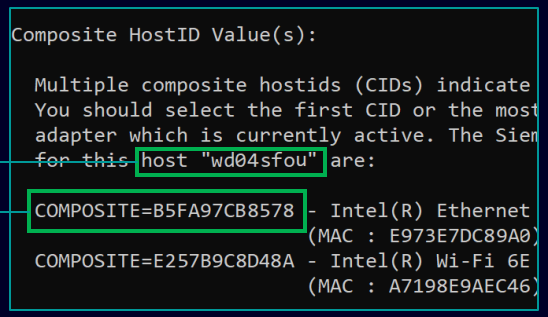
Click here
(to open E-Mail template)

Delivery E-Mail





getcid.exe



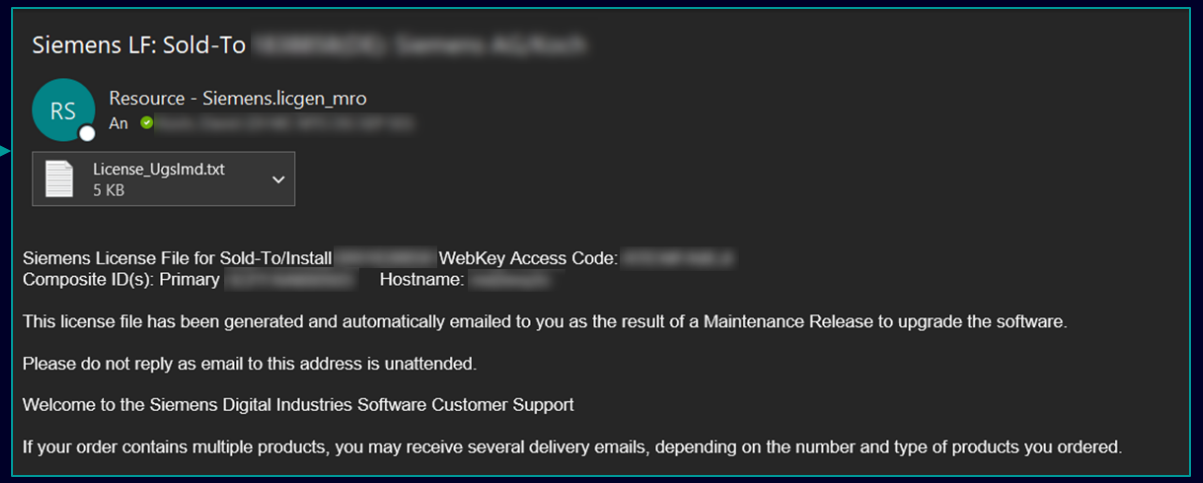
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Floating License delivery (ordered via Direct Sales)

Optional: Extend Temporary License

Next you will receive your final license file via e-mail from Siemens.



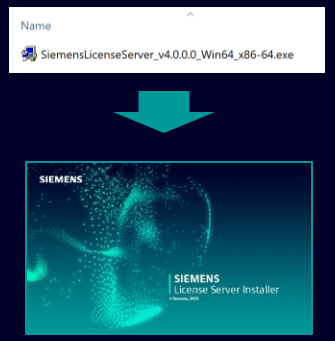
Now you must import the new license to your server, as described on the next slide…

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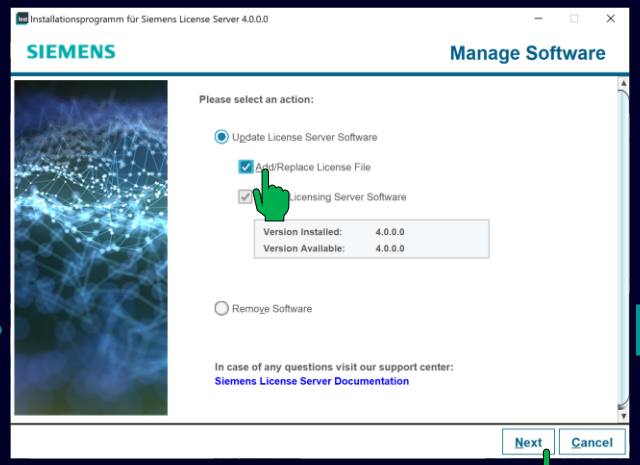
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Floating License delivery (ordered via Direct Sales)

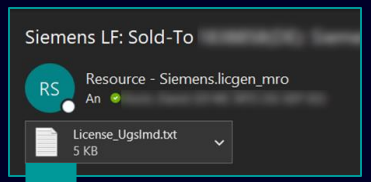
Optional: Extend Temporary License



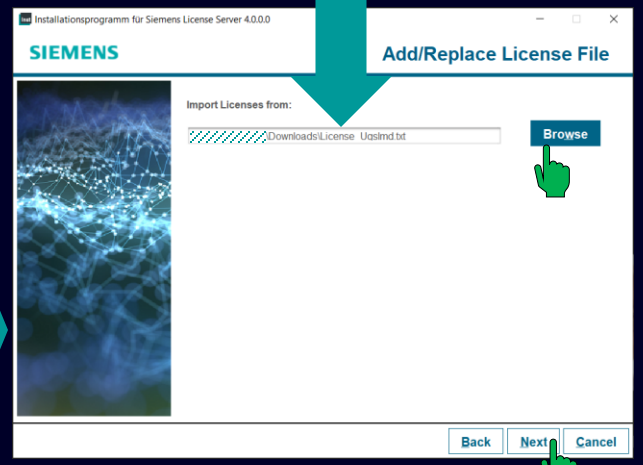
Start License Server setup again.



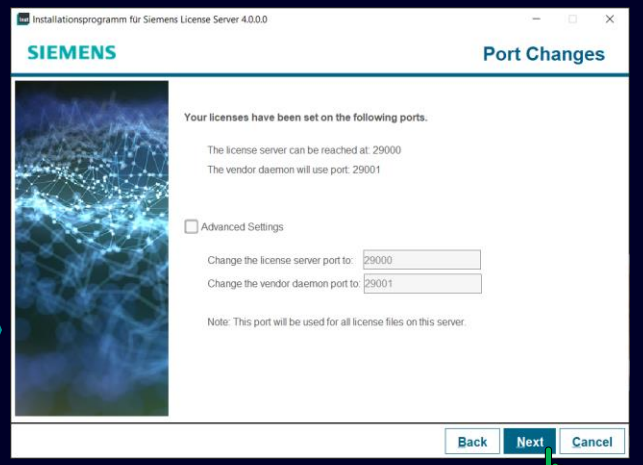
Select “Add/Replace License File”



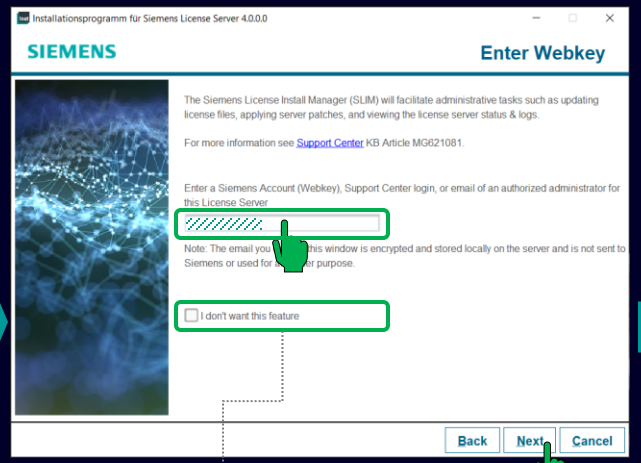
Import delivered final license file



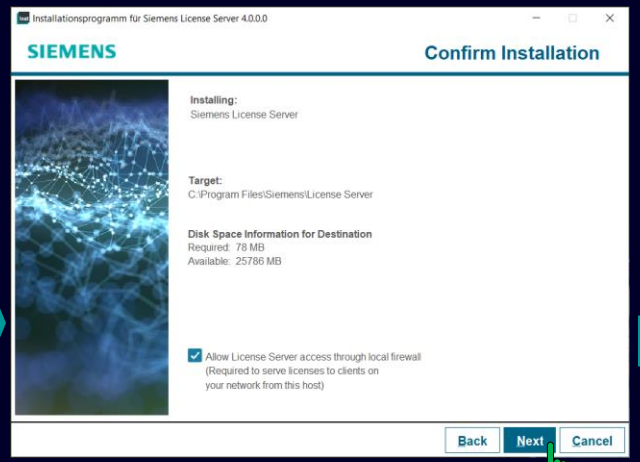
Select License File to be imported



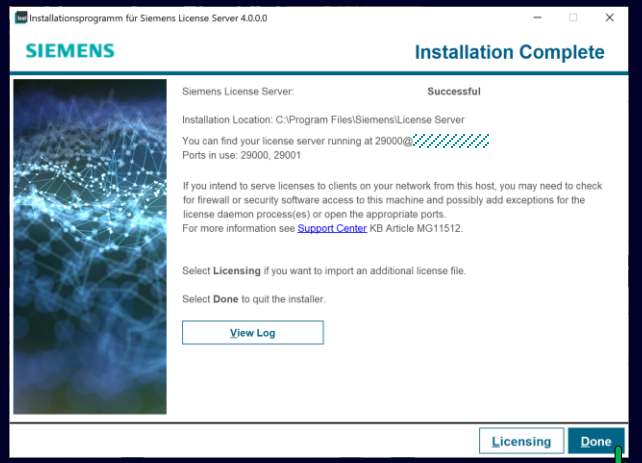
Enter port changes if needed



Enter your webkey info to receive future License updates



Optional firewall setup



Summary Report + Adding additional license files + Done

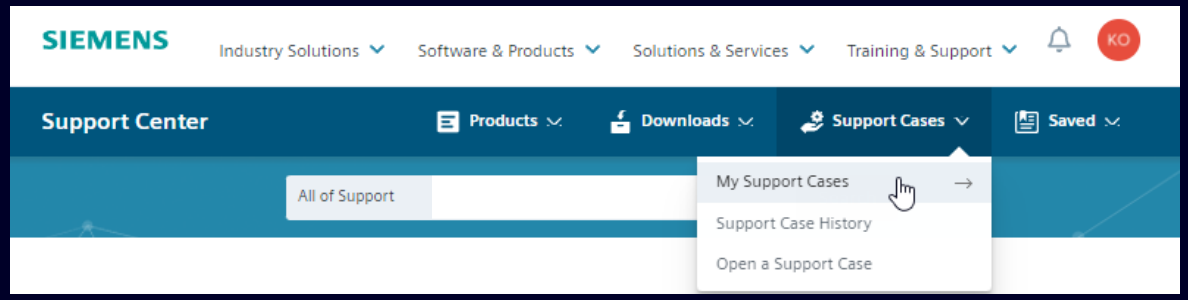
New License File is imported, running and ready to be used

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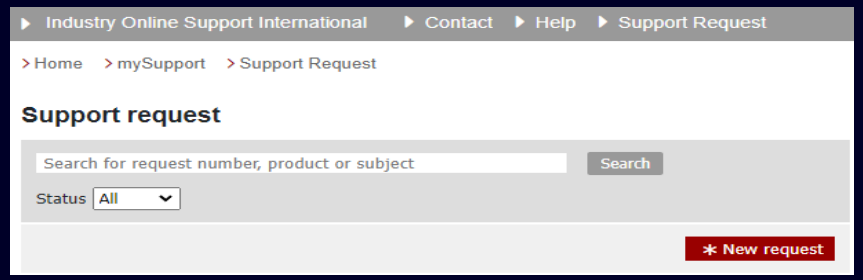
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Thank you.

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