# SIEMENS

SITRANS I	Ρ
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## Pressure transmitter SITRANS LH100 Transmitter for Hydrostatic Level

**Compact Operating Instructions** 

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7MF1572-.....

#### Legal information

#### Warning notice system

This manual contains notices you have to observe in order to ensure your personal safety, as well as to prevent damage to property. The notices referring to your personal safety are highlighted in the manual by a safety alert symbol, notices referring only to property damage have no safety alert symbol. These notices shown below are graded according to the degree of danger.

### A DANGER

indicates that death or severe personal injury will result if proper precautions are not taken.

#### 🛕 WARNING

indicates that death or severe personal injury may result if proper precautions are not taken.

### 

indicates that minor personal injury can result if proper precautions are not taken.

#### NOTICE

indicates that property damage can result if proper precautions are not taken.

If more than one degree of danger is present, the warning notice representing the highest degree of danger will be used. A notice warning of injury to persons with a safety alert symbol may also include a warning relating to property damage.

#### **Qualified Personnel**

The product/system described in this documentation may be operated only by **personnel qualified** for the specific task in accordance with the relevant documentation, in particular its warning notices and safety instructions. Qualified personnel are those who, based on their training and experience, are capable of identifying risks and avoiding potential hazards when working with these products/systems.

#### **Proper use of Siemens products**

Note the following:

## 🛕 WARNING

Siemens products may only be used for the applications described in the catalog and in the relevant technical documentation. If products and components from other manufacturers are used, these must be recommended or approved by Siemens. Proper transport, storage, installation, assembly, commissioning, operation and maintenance are required to ensure that the products operate safely and without any problems. The permissible ambient conditions must be complied with. The information in the relevant documentation must be observed.

#### Trademarks

All names identified by <sup>®</sup> are registered trademarks of Siemens AG. The remaining trademarks in this publication may be trademarks whose use by third parties for their own purposes could violate the rights of the owner.

#### **Disclaimer of Liability**

We have reviewed the contents of this publication to ensure consistency with the hardware and software described. Since variance cannot be precluded entirely, we cannot guarantee full consistency. However, the information in this publication is reviewed regularly and any necessary corrections are included in subsequent editions.

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## Introduction

## 1.1 Purpose of this documentation

These instructions contain all information required to commission and use the device. Read the instructions carefully prior to installation and commissioning. In order to use the device correctly, first review its principle of operation.

The instructions are aimed at persons mechanically installing the device, connecting it electronically, configuring the parameters and commissioning it, as well as service and maintenance engineers.

## 1.2 Checking the consignment

- 1. Check the packaging and the delivered items for visible damages.
- 2. Report any claims for damages immediately to the shipping company.
- 3. Retain damaged parts for clarification.
- 4. Check the scope of delivery by comparing your order to the shipping documents for correctness and completeness.

### WARNING

#### Using a damaged or incomplete device

Risk of explosion in hazardous areas.

• Do not use damaged or incomplete devices.

## 1.3 Transportation and storage

To guarantee sufficient protection during transport and storage, observe the following:

- Keep the original packaging for subsequent transportation.
- Devices/replacement parts should be returned in their original packaging.
- If the original packaging is no longer available, ensure that all shipments are properly packaged to provide sufficient protection during transport. Siemens cannot assume liability for any costs associated with transportation damages.

#### NOTICE

#### Insufficient protection during storage

The packaging only provides limited protection against moisture and infiltration.

• Provide additional packaging as necessary.

1.4 Notes on warranty

Special conditions for storage and transportation of the device are listed in Technical specifications (Page 27).

## 1.4 Notes on warranty

The contents of this manual shall not become part of or modify any prior or existing agreement, commitment or legal relationship. The sales contract contains all obligations on the part of Siemens as well as the complete and solely applicable warranty conditions. Any statements regarding device versions described in the manual do not create new warranties or modify the existing warranty.

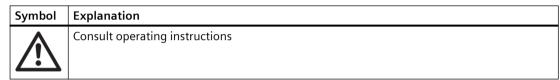
The content reflects the technical status at the time of publishing. Siemens reserves the right to make technical changes in the course of further development.

## **Safety instructions**

## 2.1 Prerequisites for safe use

This device left the factory in good working condition. In order to maintain this status and to ensure safe operation of the device, observe these instructions and all the specifications relevant to safety.

Observe the information and symbols on the device. Do not remove any information or symbols from the device. Always keep the information and symbols in a completely legible state.



## 2.1.1 Laws and directives

Observe the safety rules, provisions and laws applicable in your country during connection, assembly and operation. These include, for example:

- National Electrical Code (NEC NFPA 70) (USA)
- Canadian Electrical Code (CEC) (Canada)

Further provisions for hazardous area applications are for example:

- IEC 60079-14 (international)
- EN 60079-14 (EU)

### 2.1.2 Conformity with European directives

The CE mark on the device is a sign of conformity with the following European directives:

Electromagnetic compatibil- ity EMC 2014/30/EU	Directive of the European Parliament and of the Council on the harmonisation of the laws of the Member States relating to elec- tromagnetic compatibility.
Atmosphère explosible ATEX 2014/34/EU	Directive of the European Parliament and of the Council on the harmonisation of the laws of the Member States relating to equipment and protective systems intended for use in potentially explosive atmospheres.
2011/65/EU RoHS	Directive of the European Parliament and of the Council on the restriction of the use of certain hazardous substances in electrical and electronic equipment

2.3 Requirements for special applications

The standards applied can be found in the EC declaration of conformity for the device.

## 2.1.3 Conformity with UK directives

The UKCA marking on the device shows conformity with the following UK regulations:

Electromagnetic Compatibility SI 2016/1091	Electromagnetic Compatibility Directive 2016
Explosive Atmospheres SI 2016/1107	Directive for Equipment and Protective Sys- tems Intended for use in Potentially Explosive Atmospheres 2016
Directive on the Restriction of the Use of Cer- tain Hazardous Substances SI 2012/3032	Directive on the Restriction of the Use of Cer- tain Hazardous Substances in Electrical and Electronic Equipment 2012

The applicable regulations can be found in the UKCA declaration of conformity of the specific device.

## 2.2 Improper device modifications

### WARNING

#### Improper device modifications

Risk to personnel, system and environment can result from modifications to the device, particularly in hazardous areas.

• Only carry out modifications that are described in the instructions for the device. Failure to observe this requirement cancels the manufacturer's warranty and the product approvals.

## 2.3 Requirements for special applications

Due to the large number of possible applications, each detail of the described device versions for each possible scenario during commissioning, operation, maintenance or operation in systems cannot be considered in the instructions. If you need additional information not covered by these instructions, contact your local Siemens office or company representative.

#### Note

#### Operation under special ambient conditions

We highly recommend that you contact your Siemens representative or our application department before you operate the device under special ambient conditions as can be encountered in nuclear power plants or when the device is used for research and development purposes.

## 2.4 Use in hazardous areas

#### Qualified personnel for hazardous area applications

Persons who install, connect, commission, operate, and service the device in a hazardous area must have the following specific qualifications:

- They are authorized, trained or instructed in operating and maintaining devices and systems according to the safety regulations for electrical circuits, high pressures, aggressive, and hazardous media.
- They are authorized, trained, or instructed in carrying out work on electrical circuits for hazardous systems.
- They are trained or instructed in maintenance and use of appropriate safety equipment according to the pertinent safety regulations.

## 

#### Use in hazardous area

Risk of explosion.

- Only use equipment that is approved for use in the intended hazardous area and labelled accordingly.
- Don't use devices that have been operated outside the conditions secified for hazardous areas. If you have used the device outside the conditions for hazardous areas permanently make all Ex markings unrecognizable on the nameplate.

### See also

Technical specifications (Page 27)

## 

#### Loss of safety of device with type of protection "Intrinsic safety Ex i"

If the device has already been operated in non-intrinsically safe circuits or the electrical specifications have not been observed, the safety of the device is no longer ensured for use in hazardous areas. There is a risk of explosion.

- Connect the device with type of protection "Intrinsic safety" solely to an intrinsically safe circuit.
- Observe the specifications for the electrical data on the certificate and/or in Technical specifications (Page 27).

Safety instructions

2.4 Use in hazardous areas

## Description

## 3.1 Application range

The pressure transmitter LH100 is a submersible sensor for hydrostatic level measurement. The pressure transmitter measures the liquid levels in tanks, containers, channels and dams.

The pressure transmitter is available for various measuring ranges and optionally with explosion protection. A cable box and an anchor clamp are available as accessories to make installation easier.

The pressure transmitter is used, for example, in the following industrial areas:

- Water supply
- For use in pressureless/open tanks and wells

## 3.2 Structure

The pressure transmitter has a built-in ceramic sensor which is equipped with a Wheatstone resistance bridge.

The pressure transmitter is equipped with electronics that is installed, together with the sensor, in a stainless steel enclosure. There is also a vent pipe in the connecting cable.

The measuring diaphragm is effectively protected against external influences by a protective cover.

The sensor, the electronics and the connecting cable are housed in an enclosure with small dimensions.

The pressure transmitter is compensated for a wide temperature range.

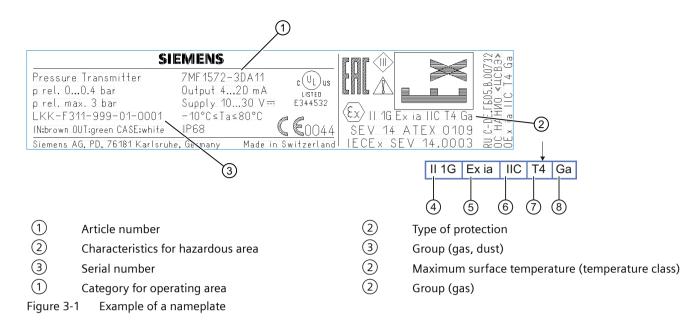
## 3.3 Design of the nameplate

The pressure transmitter has a nameplate with the article number and other important information, such as design details and technical specifications.

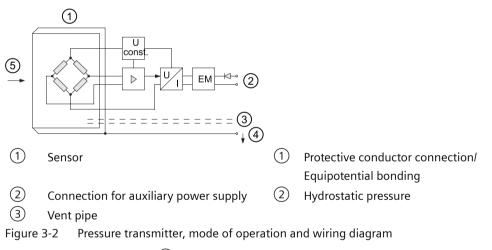
You must also observe the information in the relevant certificate for a transmitter version for use in hazardous areas.

#### Description

#### 3.4 Mode of operation



## 3.4 Mode of operation



On one side of the sensor ① the diaphragm is exposed to the hydrostatic pressure ⑤, which is proportional to the immersion depth. This pressure is compared with the atmospheric pressure. Pressure compensation is carried out using the vent pipe ③ in the connecting cable.

The hydrostatic pressure of the liquid column acts on the diaphragm of the sensor and transmits the pressure to the Wheatstone resistance bridge in the sensor.

The output voltage signal of the sensor is fed to the electronics, where it is converted into an output current signal of 4 mA to 20 mA.

The protective conductor connection/equipotential bonding 4 is connected to the enclosure.

## Installing/mounting

## 4.1 Basic safety instructions

## 

#### Wetted parts unsuitable for the process media

Risk of injury or damage to device.

Hot, toxic and corrosive media could be released if the process medium is unsuitable for the wetted parts.

• Ensure that the material of the device parts wetted by the process medium is suitable for the medium. Refer to the information in Technical specifications (Page 27).

#### Note

#### Material compatibility

Siemens can provide you with support concerning selection of sensor components wetted by process media. However, you are responsible for the selection of components. Siemens accepts no liability for faults or failures resulting from incompatible materials.

### 

Exceeded maximum ambient or process media temperature

Danger of explosion in hazardous areas.

Device damage.

• Make sure that the maximum permissible ambient and process media temperatures of the device are not exceeded. Refer to the information in Technical specifications (Page 27).

#### NOTICE

#### Using a device with frozen process medium

Damage to the device through ice formation.

• Prevent ice formation on the pressure transmitter. The process medium must not freeze.

4.1 Basic safety instructions

## 4.1.1 Proper mounting

## NOTICE

### Incorrect mounting

The device can be damaged, destroyed, or its functionality impaired through improper mounting.

- Before installing ensure there is no visible damage to the device.
- Make sure that process connectors are clean, and suitable gaskets and glands are used.
- Mount the device using suitable tools. Refer to the information in Technical specifications (Page 27).

## 

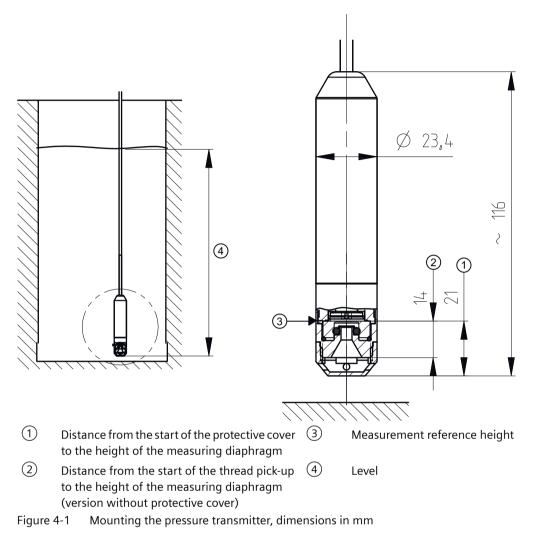
### Loss of type of protection

Damage to device if the enclosure is open or not properly closed. The type of protection specified on the nameplate or in Technical specifications (Page 27) is no longer guaranteed.

• Make sure that the device is securely closed.

4.2 Installation

## 4.2 Installation

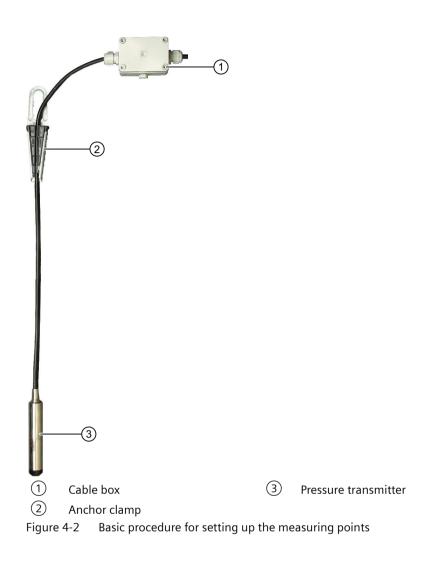


1. Install the pressure transmitter suspended downward on the cable.

- 2. To prevent measuring errors, fasten the pressure transmitter for moved process media.
- 3. Fasten the pressure transmitter by means of a guide tube or an additional weight on the transmitter (max. tensile force on connecting cable 250 N).
- 4. Fasten the cable above the container with the anchor clamp.
- 5. Connect the cable itself with the cable box.
- 6. Mount the cable box at a location appropriate to its degree of protection (IP66) in the vicinity of the measuring point.
- 7. To ensure proper functioning, make sure that the entry openings on the protective cover of the pressure transmitter do not get soiled and that the process medium does not freeze.

4.4 Establishing the measuring range

## 4.3 Setting up the measuring points



## 4.4 Establishing the measuring range

Calculating the measuring range with process media with a density  $\neq$  1000 kg/m3 (process medium  $\neq$  water)

 $p = \rho * g * h$ with:  $\rho =$  density of the process medium g = local gravitational acceleration h = maximum level

## Connecting

## 5.1 Basic safety instructions

### 

#### Unsuitable cables, cable glands and/or plugs

Risk of explosion in hazardous areas.

- Use only cable glands/plugs that comply with the requirements for the relevant type of protection.
- Tighten the cable glands in accordance with the torques specified in Technical specifications (Page 27).
- Close unused cable inlets for the electrical connections.
- When replacing cable, glands use only cable glands of the same type.
- After installation, check that the cables are seated firmly.

## 

#### Improper power supply

Risk of explosion in hazardous areas and loss of device safety as a result of incorrect power supply, e.g. using direct current instead of alternating current.

- Connect the device in accordance with the specified power supply and signal circuits. The relevant specifications can be found in the certificates, in Chapter "Technical specifications (Page 27)" or on the nameplate.
- Always power the device with limited energy. Observe the following standards on limited energy: UL61010-1 3rd Edition, Section 9.3 or LPS (Low Power Supply) in accordance with UL60950-1 or Class 2 in accordance with UL1310 or UL1585.

## 

#### Lack of equipotential bonding

Risk of explosion through compensating currents or ignition currents through lack of equipotential bonding.

• Ensure that the device is potentially equalized.

**Exception**: It may be permissible to omit connection of the equipotential bonding for devices with type of protection "Intrinsic safety Ex i".

#### 5.1 Basic safety instructions

## 

#### Unprotected cable ends

Risk of explosion through unprotected cable ends in hazardous areas.

• Protect unused cable ends in accordance with IEC/EN 60079-14.

## 🛕 WARNING

#### Improper laying of shielded cables

Risk of explosion through compensating currents between hazardous area and the non-hazardous area.

- Shielded cables that cross into hazardous areas should be grounded only at one end.
- If grounding is required at both ends, use an equipotential bonding conductor.

## 

#### Connecting device in energized state

Risk of explosion in hazardous areas.

• Connect devices in hazardous areas only in a de-energized state.

#### **Exceptions**:

- Devices having the type of protection "Intrinsic safety Ex i" may also be connected in energized state in hazardous areas.
- Exceptions for type of protection "Increased safety ec" (Zone 2) are regulated in the relevant certificate.

#### Note

#### Electromagnetic compatibility (EMC)

You can use this device in industrial environments, households and small businesses.

For metal housings there is an increased electromagnetic compatibility compared to high-frequency radiation. This protection can be increased by grounding the housing, see Connecting (Page 17).

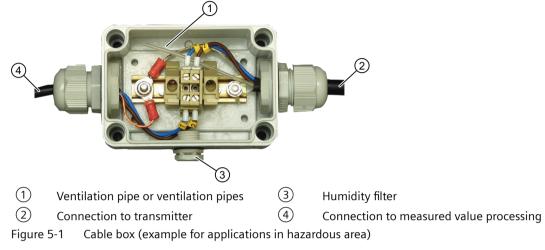
#### Note

#### Improvement of interference immunity

- Lay signal cables separately to cables with voltages > 60 V.
- Use cable with twisted wires.
- Keep the device and the cables at a distance from strong electromagnetic fields.

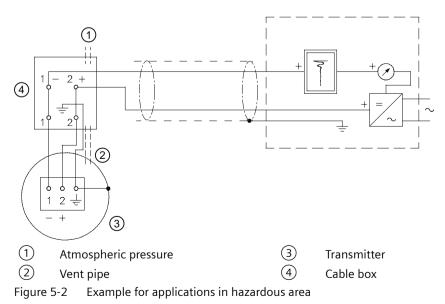
## 5.2 Connecting the device

### Procedure



- 1. Connect the cable of the pressure transmitter to the terminals as follows:
  - Green (-)
  - Brown (+)
  - White (protective conductor connection/potential equalization)
- 2. Insert the ventilation pipe ① into the cable box. The ventilation pipe must be connected to the atmosphere. The humidity filter is used for this purpose ③.

## Wiring diagram



## Connecting

5.2 Connecting the device

## Commissioning

## 6.1 Basic safety instructions

## WARNING

#### Improper commissioning in hazardous areas

Device failure or risk of explosion in hazardous areas.

- Do not commission the device until it has been mounted completely and connected in accordance with the information in Technical specifications (Page 27).
- Before commissioning take the effect on other devices in the system into account.

## 6.2 Calibrating

The pressure transmitter was calibrated to the measuring range at the manufacturer and cannot be re-calibrated.

Commissioning

6.2 Calibrating

## Service and maintenance

## 7.1 Basic safety instructions

### Note

The device is maintenance-free.

## 

Impermissible repair of explosion protected devices

Risk of explosion in hazardous areas

• Repair must be carried out by Siemens authorized personnel only.

## 

#### Use of a computer in a hazardous area

If the interface to the computer is used in the hazardous area, there is a risk of explosion.

• Ensure that the atmosphere is explosion-free (hot work permit).

## 7.2 Calibrating

The pressure transmitter was calibrated to the measuring range at the manufacturer and cannot be re-calibrated.

## 7.3 Clean diaphragm

If the mediums are contaminated, viscous or crystallized, it could be necessary to clean the diaphragm from time to time. Only remove deposits on the diaphragm using a suitable solvent. Do not use corrosive cleaning agents.

#### NOTICE

#### Improper cleaning of diaphragm

Device damage. The diaphragm can be damaged.

• Do not use sharp or hard objects to clean the diaphragm.

7.5 Return procedure

## 7.4 Maintenance and repair work

## 

#### Impermissible accessories and spare parts

Risk of explosion in areas subject to explosion hazard.

- Only use original accessories or original spare parts.
- Observe all relevant installation and safety instructions described in the instructions for the device or enclosed with the accessory or spare part.

#### NOTICE

#### Faulty measurement caused by dirt

The pressure transmitter can become soiled by the process medium.

• Prevent any dirt accumulating on the entry openings on the protective cover of the pressure transmitter.

## 7.5 Return procedure

Enclose the bill of lading, return document and decontamination certificate in a clear plastic pouch and attach it firmly to the outside of the packaging.

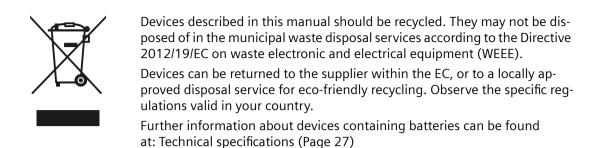
### **Required forms**

- Delivery note
- Return document (<u>http://www.siemens.com/processinstrumentation/returngoodsnote</u>) with the following information:
  - Product (item description)
  - Number of returned devices/replacement parts
  - Reason for returning the item(s)
- Decontamination declaration (<u>http://www.siemens.com/sc/declarationofdecontamination</u>) With this declaration you warrant "that the device/replacement part has been carefully cleaned and is free of residues. The device/replacement part does not pose a hazard for humans and the environment."

If the returned device/replacement part has come into contact with poisonous, corrosive, flammable or water-contaminating substances, you must thoroughly clean and decontaminate the device/replacement part before returning it in order to ensure that all hollow areas are free from hazardous substances. Check the item after it has been cleaned. Any devices/replacement parts returned without a decontamination declaration will be cleaned at your expense before further processing.

7.6 Disposal

## 7.6 Disposal



#### Note

## Special disposal required

The device includes components that require special disposal.

• Dispose of the device properly and environmentally through a local waste disposal contractor.

7.6 Disposal

## **Technical specifications**

Gauge pressure input			
Measured variable		Hydrostatic level	
Measuring range, max. operating		Measuring range	Maximum operating pressure MAWP (PS
(according to 97/23/EC Pressure		0 0.3 bar	1.5 bar
Directive) and max. test pressure to DIN 16086)		03 mH <sub>2</sub> O (09 ftH <sub>2</sub> O)	21.8 psi
			15 mH <sub>2</sub> O (45 ftH <sub>2</sub> O)
		0 0.4 bar	1.5 bar
		04 mH <sub>2</sub> O (012 ftH2O)	21.8 psi
			15 mH <sub>2</sub> O (45 ftH <sub>2</sub> O)
		0 0.5 bar	1.5 bar
		05 mH <sub>2</sub> O (015 ftH <sub>2</sub> O)	21.8 psi
			15 mH <sub>2</sub> O (45 ftH <sub>2</sub> O)
		0 0.6 bar	1.5 bar
		06 mH <sub>2</sub> O (018 ftH <sub>2</sub> O)	21.8 psi
			15 mH <sub>2</sub> O (45 ftH <sub>2</sub> O)
		0 1 bar	3.0 bar
		010 mH <sub>2</sub> O (030 ftH <sub>2</sub> O)	43.5 psi
			30 mH <sub>2</sub> O (90 ftH <sub>2</sub> O)
		0 2 bar	5.0 bar
		020 mH <sub>2</sub> O (060 ftH2O)	72.5 psi3
			50 mH <sub>2</sub> O (150 ftH <sub>2</sub> O)
2			
2-wire output	4 22 4		
Output signal	4 20 mA		
Load	Resistor R [9		
	$R = \frac{U_{H}}{U_{H}}$	<u>- 10 V</u>	
	$R_{max} = \frac{U_{H} - 10 V}{0,02 A}$		
U <sub>H</sub>	Auxiliary po	ower supply in V	
		•	
Measuring accuracy (according	-		
Reference conditions	Rising o	characteristic curve	
	Start-of	f-scale 0 bar	
	Room t	emperature 25 °C (77 °F)	
Measurement deviation with limit setting, including hystere- sis and for repeatability for meas- uring range		ll-scale value (typical)	

Measuring accuracy (according	to EN 60770-2)	
<ul> <li>03 mH<sub>2</sub>O (09 ftH<sub>2</sub>O or 00.3 bar)</li> </ul>	0.5% of full-scale value (typical)	
• for all other measuring rang- es	0.3% of full-scale value (typical)	
Effect of ambient temperature		
Zero point and measuring range		
• 3 mH2O (9 ftH2O and 0.3 bar)	0.5% / 10K of full-scale value	
<ul> <li>4 6 mH<sub>2</sub>O (12 18 ftH<sub>2</sub>O) or 0.40.6 bar)</li> </ul>	0.45% /10 K of full-scale value	
• ≥ 6 mH <sub>2</sub> O (≥ 18 ftH <sub>2</sub> O or ≥ 0.6 bar)	0.3% / 10 K of full-scale value	
Long-term stability		
Zero point and measuring range		
• 3 mH2O (9 ftH2O and 0.3 bar)	0.4% / 10K of full-scale value per year	
<ul> <li>4 6 mH<sub>2</sub>O (12 18 ftH<sub>2</sub>O) or 0.40.6 bar)</li> </ul>	0.25% of full-scale value/year	
• $\geq 6 \text{ mH}_2\text{O} (\geq 18 \text{ ftH}_2\text{O} \text{ or} \geq 0.6 \text{ bar})$	0.2% of full-scale value/year	
Effect of auxiliary power supply	In percent per change in voltage 0.01% per 1 V	

Rated conditions	
Installation conditions	
Ambient conditions	
Ambient temperature	-10 +80 °C (-4 +176 °F)
– Altitude	Max. 2 000 m mean sea level
<ul> <li>Relative humidity</li> </ul>	Use a suitable power supply at an altitude of more than 2 000 m above sea level. 0 100%
Note	Observe the temperature class in hazardous areas.
Storage temperature	-40 +80 °C (-40 +176 °F)
Degree of protection accord- ing to EN 60529	IP68
Electromagnetic compatibili- ty	
Interference emission and inter- ference immunity	To EN 61326-1 and EN 61326-2-3
Process medium conditions	
Process medium temperature	-10 +80 °C (-4 +176 °F)

Pressure transmitter constructi	Pressure transmitter construction	
Weight		
Pressure transmitter	Approx. 0.2 kg (0.44 lb)	
• Cable	0.025 kg/m (approx. 0.015 lb/ft)	
Material		
• Wetted parts materials		
Housing	Stainless steel, mat. no. 1.4404 or AISI 316L	
Sensor	Ceramic Al <sub>2</sub> O <sub>3</sub> (96%)	
Cable	PE-HD	
Protective cover	PPE	
Sealing material	FPM, EPDM (for drinking water)	
Electric connection	Cable PE-HD: Lengths 2, 5, 10, 15, 20, 30 m	
Torque for cable gland nut made	Plastic	
of	2.5 Nm (1.8 ft lb)	

Cable box 7MF1572-8AA construction (accessory)	
Field of application	For connecting the transmitter cable
Weight	0.2 kg (0.44 lb)
Electric connection	2 x 3-way (28 to 18 AWG)
Cable entry	2 x Pg 9
Enclosure material	Polycarbonate
Vent pipe for atmospheric pres- sure	
Screw for bearer wire	
Rated conditions	
• Degree of protection accord- ing to EN 60 529	IP66

Anchor clamp 7MF1572-8AB construction (accessory)	
Field of application	For fastening the transmitter
Weight	0.16 kg (0.35 lb)
Electric connection	Galvanized steel, polyamide

Auxiliary power U <sub>H</sub>	
Terminal voltage at transmitter	🚯 10 V DC 30 V DC
	10 V DC to 33 V DC
Current consumption	< 20 mA
Reverse polarity protection	Yes

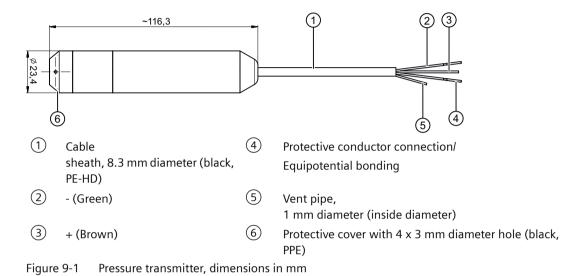
8.1 Certificates and approvals

## 8.1 Certificates and approvals

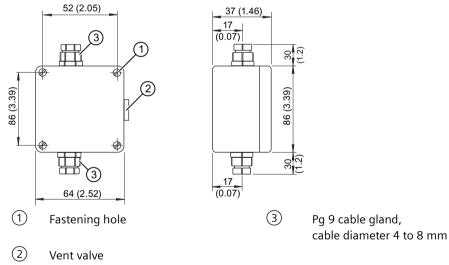
Certificates and approvals according to IECEx/ATEX	
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1403525	
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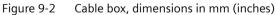
## **Dimension drawings**

#### **Pressure transmitter**

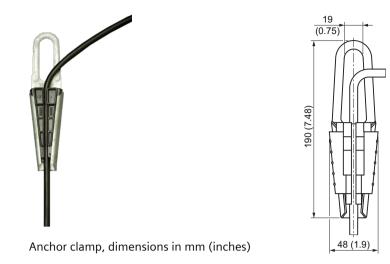


#### Cable box





## Anchor clamp



## **Product documentation and support**



## A.1 Product documentation

Process instrumentation product documentation is available in the following formats:

- Certificates (<u>http://www.siemens.com/processinstrumentation/certificates</u>)
- Downloads (firmware, EDDs, software) (<u>http://www.siemens.com/processinstrumentation/</u> <u>downloads</u>)
- Catalog and catalog sheets (<u>http://www.siemens.com/processinstrumentation/catalogs</u>)
- Manuals (<u>http://www.siemens.com/processinstrumentation/documentation</u>) You have the option to show, open, save, or configure the manual.
  - "Display": Open the manual in HTML5 format
  - "Configure": Register and configure the documentation specific to your plant
  - "Download": Open or save the manual in PDF format
  - "Download as html5, only PC": Open or save the manual in the HTML5 view on your PC

You can also find manuals with the Mobile app at Industry Online Support (<u>https://support.industry.siemens.com/cs/ww/de/sc/2067</u>). Download the app to your mobile device and scan the device QR code.

#### Product documentation by serial number

Using the PIA Life Cycle Portal, you can access the serial number-specific product information including technical specifications, spare parts, calibration data, or factory certificates.

#### **Entering a serial number**

- 1. Open the PIA Life Cycle Portal (<u>ttps://www.pia-portal.automation.siemens.com</u>).
- 2. Select the desired language.
- 3. Enter the serial number of your device. The product documentation relevant for your device is displayed and can be downloaded.

To display factory certificates, if available, log in to the PIA Life Cycle Portal using your login or register.

#### Scanning a QR code

- 1. Scan the QR code on your device with a mobile device.
- 2. Click "PIA Portal".

To display factory certificates, if available, log in to the PIA Life Cycle Portal using your login or register.

A.2 Technical support

## A.2 Technical support

#### **Technical support**

If this documentation does not completely answer your technical questions, you can enter a Support Request (<u>http://www.siemens.com/automation/support-request</u>).

For help creating a support request, view this video here (www.siemens.com/opensr).

Additional information on our technical support can be found at Technical Support (<u>http://</u><u>www.siemens.com/automation/csi/service</u>).

#### Service & support on the Internet

In addition to our technical support, Siemens offers comprehensive online services at Service & Support (<u>http://www.siemens.com/automation/serviceandsupport</u>).

#### Contact

If you have further questions about the device, contact your local Siemens representative at Personal Contact (<u>http://www.automation.siemens.com/partner</u>).

To find the contact for your product, go to "all products and branches" and select "Products & Services > Industrial automation > Process instrumentation".

Contact address for business unit: Siemens AG Digital Industries Process Automation Östliche Rheinbrückenstr. 50 76187 Karlsruhe, Germany

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