



More Service to your hands

For further assistance regarding service topics, you may also find immediate support here:

Siemens Industry Online Support (SIOS)

The Online Support provides a variety of search functions that help you to quickly find your information.

Whether you are looking for quick product information, application examples or direct contact, the SIOS offers you a wide range of services and support 24/7 all around the world.

Find out more information here:

[siemens.com/sios](https://www.siemens.com/sios)

Siemens AG
Process Industries and Drives
Oestliche Rheinbrueckenstraße 50
76187 Karlsruhe
Germany

© Siemens AG 2017

SIEMENS
Ingenuity for life



Services@Process Instrumentation

Having a peaceful mind

Extended Warranty reduces risks and ensures optimized operations

[siemens.com/piew](https://www.siemens.com/piew)

Protect your investment

Is there a warranty gap between buying our products and you delivering them to your customer on site?

Are you looking for comprehensive coverage to protect your investment?

Eliminate unpredictable service fees by protecting your order with Siemens'

Extended Warranty

Your benefits at a glance:

Easy to order

One-time payment with the product order to secure the devices for a long-term

Cost transparency

During the selected period of time there will be no cost for repairs or exchange if not self-inflicted

High flexibility

Different time periods can be selected tailored to your needs

Global availability

In warranty case you can return your device at one of our worldwide Siemens locations

Traceability

A certificate is available which shows a list of the secured devices including their selected period of time.

Additionally, you can always check the availability of your device entering the serial number into the Siemens [PIA portal](#)

How the Extended Warranty at Process Instrumentation works

The Extended Warranty offers free repair and replacement for defect products that have failed during use in accordance with their proper purpose within the defined period of time.

Extended Warranty can be ordered for all Siemens Process Instrumentation devices in common with the product order.

The duration time can be selected up to a total of 24, 36, 48 or 60 months.

The extended warranty period starts with the delivery date as stated in the delivery note.

Ordering the Extended Warranty insures the complete order for the selected period of time.

In a warranty case the device can be returned to any responsible Siemens location around the world.

Interested in an extended warranty for your product order?

If interested in buying an extended warranty please contact your local sales force. They will be happy to help and support you with detailed information on ordering and processing the extended warranty

Additional information you can access directly at

[siemens.com/piew](https://www.siemens.com/piew)

