

Short user guide

# Online Software Delivery

# Step 1: Change of login data

## Downloader



Open OSD (Browser or ALM)

Login with dispatch note number and temporary password from the order summary email

Create and save new personal password

Confirmation email for the password change

Click on confirmation link in the email

## Online Software Delivery

The screenshots show the Online Software Delivery (OSD) web interface. The main page displays the SIEMENS logo and the title 'Online Software Delivery'. Below the title, there is a section for 'Test system requirements' and a 'System test' link. The 'Login with dispatch key' section contains the following fields and options:

- Dispatch note number:
- Password:
- Please enter access code:
- Order new Access Code:
- password forgotten/expired?

A separate window titled 'Automation License Manager' is also visible, showing a tree view of license keys.

## Step 2: Download of certificates

### Downloader



Open "Product Download" tab

Click the button „certificate“

Certificate (Certificate of License/Contract, COL/COC) will be opened in Standard-pdf-Viewer (e.g. Adobe Acrobat).

### Online Software Delivery

The screenshot displays the Siemens Automation License Manager web application. The 'Product Download' tab is active, showing a table of software products. The table has columns for 'Article number, description, serial number, contract', 'Certificate of License/Contract', 'License Key', 'Software-files and documents', and 'Further information'. A 'Certificate' button is visible next to the 'Certificate of License/Contract' column for several products. A 'Dateidownload' dialog box is open, asking 'Möchten Sie diese Datei öffnen oder speichern?' (Do you want to open or save this file?). The dialog shows the file name, type (Adobe Acrobat Document), and source (www.stage.automation.siemens.com). In the background, a PDF viewer displays the 'CERTIFICATE OF LICENSE' document, which includes a barcode and detailed license information.

## Step 3: Download of a License Key

### Downloader



Open OSD (Browser or ALM)

Login with dispatch note number and personal password

Check delivery address data

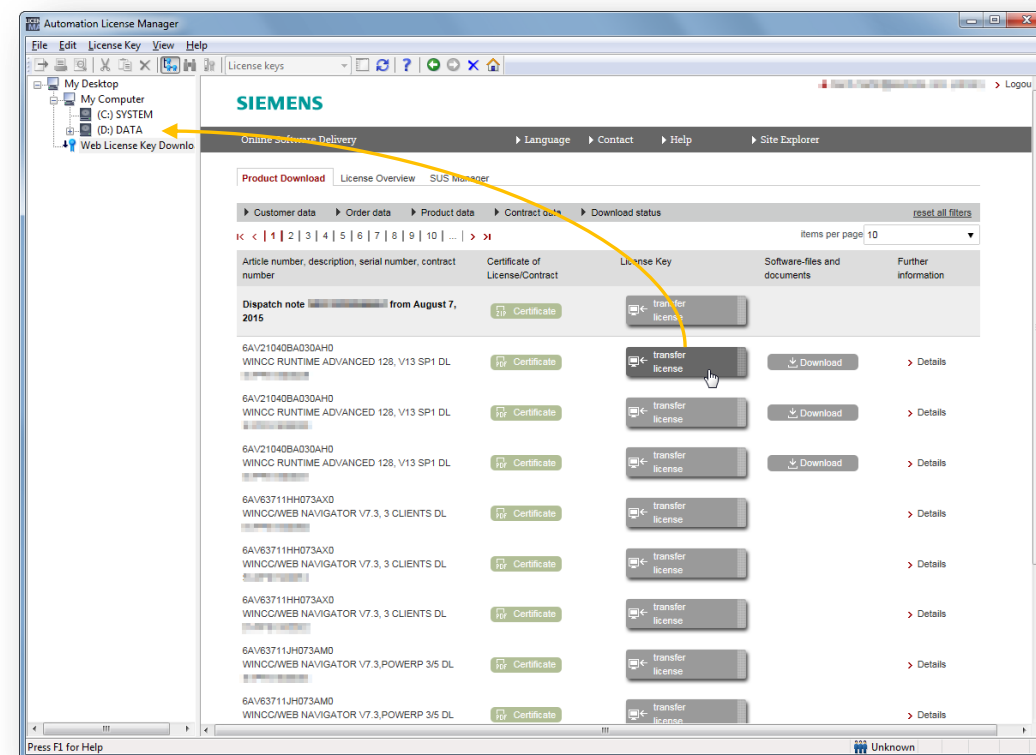
Confirm delivery address data

Confirm export control clause

Open "Product Download" tab

Drag and drop license key onto local drive.

### Online Software Delivery



## Step 4: Download of Software

### Downloader



Open "Product Download" tab

Click the button „Download“

Select Download with AKAMAI Download Manager or with Browser

All Download-files (Software and Booklet) are selected

If a product disclaimer is available, it must be marked before Download

Download starts after click the red button „Download“

### Online Software Delivery

The screenshot shows the 'Automation License Manager' application window. The 'Product Download' tab is active, displaying a list of software products. The table includes columns for Article number, description, serial number, contract number, Certificate of License/Contract, License Key, Software-files and documents, and Further information. A 'Download' button is highlighted for one of the products. A 'Download Type Selection' dialog box is open, showing options for 'Akamai Download' and 'Browser Download'. The 'Akamai Download' option is selected, and a 'Download' dialog box is also visible, showing product details and software packages.

## Step 5: In case of inquiries to the OSD

### Downloader



Open OSD (Browser or ALM)

Click “Contact” at the task-bar

The contacts of Customer Support are displayed in tab „Technical Support“.

Your personal contact can be found in our contact database in tab “Contact”.

Recommended contact support via

[Support Request online](#)

### Online Software Delivery

The screenshot displays the Siemens Online Software Delivery (OSD) website. The main navigation bar includes 'Language', 'Contact', and 'Help'. The 'Contact' tab is selected, showing a 'Technical Support' section with contact details for Siemens AG, Siemens Johnson City, and Siemens Ltd. China. A 'Support Request' button is highlighted with a red box. Below the main content, there is a 'Support Request' form with a search bar and navigation options.



Thank you for your attention!



[siemens.com/answers](https://www.siemens.com/answers)