



Siemens
Industry
Online
Support

How to order PCS neo in the Cloud

PCS neo in the Cloud

SIEMENS

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Security information

Siemens provides products and solutions with industrial security functions that support the secure operation of plants, systems, machines and networks.

In order to protect plants, systems, machines and networks against cyber threats, it is necessary to implement – and continuously maintain – a holistic, state-of-the-art industrial security concept. Siemens' products and solutions constitute one element of such a concept.

Customers are responsible for preventing unauthorized access to their plants, systems, machines and networks. Such systems, machines and components should only be connected to an enterprise network or the internet if and to the extent such a connection is necessary and only when appropriate security measures (e.g. firewalls and/or network segmentation) are in place.

For additional information on industrial security measures that may be implemented, please visit <https://www.siemens.com/industrialsecurity>.

Siemens' products and solutions undergo continuous development to make them more secure. Siemens strongly recommends that product updates are applied as soon as they are available and that the latest product versions are used. Use of product versions that are no longer supported, and failure to apply the latest updates may increase customer's exposure to cyber threats.

To stay informed about product updates, subscribe to the Siemens Industrial Security RSS Feed under <https://www.siemens.com/cert>.

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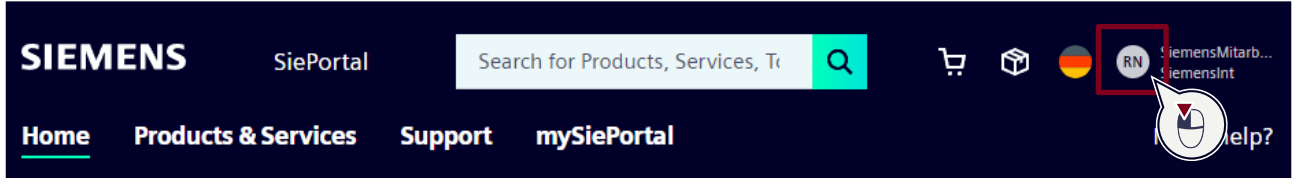
1. Pre-requisit: SiePortal account

PCS neo in the cloud can be acquired via the Siemens Digital Offering store, which can be found in [SiePortal](#).

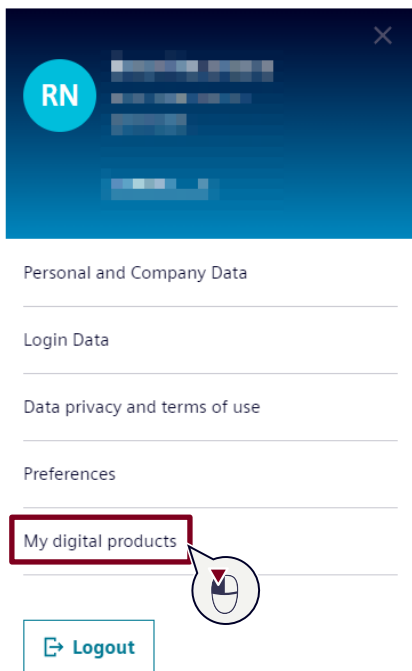
If you have issues with registration or login, check out the [guideline](#) in SiePortal.

2. Ordering process

1. After logging into SiePortal, click on your initials in the upper right corner.



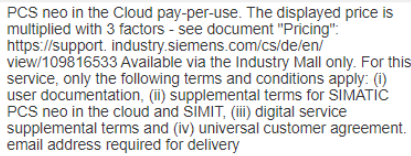
2. Click on "My digital products" in the menu. If the entry "My digital products" does not appear, please get in touch with you siemens sales contact.



- Click on the tab "All available Digital Offerings", expand the Entry "PCS neo in the Cloud – Pay-per-use DL" and click on the button "Assign to myself".
Important: Do not use the "Assign to user" button if shown.

My Digital Offerings
All available Digital Offerings

Offering Name	List price / Your price	Type / Billing Period	Assignment Status
<input type="checkbox"/> TIA Portal Cloud - Pay-per-use	> 6ES7804-0CP41-3YA0 16,20 EUR / EUR	pay-per-use	
<input type="checkbox"/> TIA Portal Cloud - Monthly subscription	> 6ES7804-0CP41-2YA0 378,00 EUR / EUR	subscription / Monthly	
<input type="checkbox"/> Learning Membership - SITRAIN access Abo	> 9TM1276-1XA11-1AN1 595,00 EUR / EUR	subscription / Yearly	
<input type="checkbox"/> TIA Portal Cloud - Annual subscription	> 6ES7804-0CP41-1YA0 4.536,00 EUR / EUR	subscription / Yearly	
<input type="checkbox"/> Industry Premium Portal Software Archive	> 9LF1110-8EA81-4AA4 20,00 EUR / EUR	subscription / Monthly	
<input type="checkbox"/> Industry Premium Portal Health Check	> 9LF1110-8EA81-3AA3 20,00 EUR / EUR	subscription / Monthly	
<input type="checkbox"/> 100 GB Fileshare Storage Extension	> 9LF1110-8EA81-5BB2 212,00 EUR / EUR	subscription / Yearly	
<input type="checkbox"/> SIMATIC COMPREHENSIVE ONE	> 9LA1110-8AG10-3AM0 16,00 EUR / EUR	pay-per-use	
<input type="checkbox"/> SIMATIC ONE	> 9LA1110-8AG10-1AM0 0,50 EUR / EUR	pay-per-use	
<input checked="" type="checkbox"/> PCS neo in the Cloud-pay per use - DL	> 6DL8926-0XX00-0AH6 0,10 EUR / EUR	pay-per-use	



> Terms and Conditions

Assign to myself

- If it is your first order in SiePortal you must follow the ECC Clearance first. ECC Clearance is required to access export-restricted downloads and software. You will be guided through this process.

Close x

Purchase of a Digital Offering for your own use

The following Digital Offering ID has been assigned to you by your Customer Admin:

6DL8926-0XX00-0AH6

By clicking the button "Place Order" you confirm that you are the correct User of this Digital Offering.

Order reference

6DL8926-0XX00-0AH6

Before the request to your Customer Manager will be initiated, an Export control check required:

> Please click here to fill this form to initiate the Export control check

Cancel

- 6. Enter your internal Order Reference, this will be mentioned on the invoices. After reading and accepting the terms & conditions click on the button "Place Order."

Close x

Purchase of a Digital Offering for your own use


Thank you. The following Digital Product will be acquired:

6DL8926-0XX00-0AH6 - PCS neo in the Cloud-pay per use - DL



PCS neo in the Cloud pay-per-use. The displayed price is multiplied with 3 factors - see document "Pricing": <https://support.industry.siemens.com/cs/de/en/view/109816533> Available via the Industry Mall only. For this service, only the following terms and conditions apply: (i) user documentation, (ii) supplemental terms for SIMATIC PCS neo in the cloud and SIMIT, (iii) digital service supplemental terms and (iv) universal customer agreement. email address required for delivery

Your price

 pay-per-use

Please confirm the acquisition.

Please add your Order Reference (reference for your internal accounting), accept the applicable Terms and Conditions (accessible with the link below) and click the button „Place Order“. By clicking the button "Place Order" you purchase the Digital Product and accept the Terms and Conditions for your company for your own use. Note: This Order Reference will be referenced on related invoices (monthly or yearly) in case the Digital Product is used.*



I have read and accept the following > Terms and Conditions *

* Mandatory



You will also receive an order confirmation.

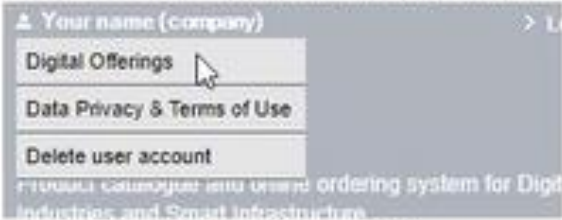
Close x

Purchase of Digital Offering successful (Order Confirmation)

Thank you for your Order.
 We confirm that the ordering of the Digital Offering was successful and that the Digital Offering is now available to you.

> My Digital Offerings

Here you find all Digital Offerings that have been purchased for your own use and that are available to you.
 You can access this overview any time via your menu:



A notification e-mail has been sent to you.

Close

7. Go back to the "My Digital Offerings" view to check all your active digital offerings.

> Home > MySiePortal > User profile > My digital products

My Digital Offerings All available Digital Offerings

Offering Name	MLFB	Type / Billing Period	List price / Your price
PCS neo in the Cloud -- Pay-per-use DL > Terms and Conditions	> 6DL8926-0XX00- 0AH6	pay-per-use	EUR

If you have troubles ordering, please check with your company administrator whether you have the respective access rights. You can find the correct e-mail address at the bottom of the SiePortal page:

Get In Touch

At your service locally, around the globe: Get in touch with us for consulting, sales, training, service, support, spare parts.

> Find your Contact

3. Appendix

3.1. Service and support

SiePortal

The integrated platform for product selection, purchasing and support - and connection of Industry Mall and Online support. The SiePortal home page replaces the previous home pages of the Industry Mall and the Online Support Portal (SIOS) and combines them.

- Products & Services
In Products & Services, you can find all our offerings as previously available in Mall Catalog.
- Support
In Support, you can find all information helpful for resolving technical issues with our products.
- mySieportal
mySiePortal collects all your personal data and processes, from your account to current orders, service requests and more. You can only see the full range of functions here after you have logged in.

You can access SiePortal via this address: sieportal.siemens.com

Technical Support

The Technical Support of Siemens Industry provides you fast and competent support regarding all technical queries with numerous tailor-made offers – ranging from basic support to individual support contracts.

Please send queries to Technical Support via Web form: support.industry.siemens.com/cs/my/src

SITRAIN – Digital Industry Academy

We support you with our globally available training courses for industry with practical experience, innovative learning methods and a concept that's tailored to the customer's specific needs.

For more information on our offered trainings and courses, as well as their locations and dates, refer to our web page: siemens.com/sitrain

Industry Online Support app

You will receive optimum support wherever you are with the "Industry Online Support" app. The app is available for iOS and Android:



3.2. Links and literature

No.	Topic
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11	Siemens Industry Online Support https://support.industry.siemens.com
12	Link to the PCS neo overview page https://support.industry.siemens.com/cs/ww/en/view/109762327

3.3. Change documentation

Version	Date	Modification
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V1.0	10/2024	First version
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